Minutes of: PARTNER SCRUTINY COMMITTEE

Date of Meeting: 30th June 2014

PRESENT: Councillor McInnes (Chair)

Councillors Fletcher, Kenyon, Knowles, Roberts and

Shipley

IN ATTENDANCE: Di Van Ruitenbeek Chair, Clinical Commissioning

Group (CCG)

Dr Tom McKenzie, Rossendale GP Gillian Gregory, Coastal Health Care Ltd Brian Topping, Dementia Friendly Rossendale

Andy Laverty, Rossendale Lead, CCG

Councillor Barbara Ashworth Councillor Christine Lamb

Pat Couch, Scrutiny Support Officer

3 Members of the public

NB: In the absence of the Chair, the Vice Chair, Councillor Kenyon opened the meeting.

1. APOLOGIES FOR ABSENCE

There were no apologies for absence.

2. MINUTES OF THE LAST MEETING

Resolved:

That the minutes of the meeting held on 3rd March 2014 be approved as a correct record and signed by the Chair.

3. DECLARATIONS OF INTEREST

There were no declarations of interest.

4. URGENT ITEMS

There were no urgent items for discussion.

5. PUBLIC QUESTION TIME

The Chair agreed to deviate from the Procedure for Public Speaking and allow members of the public to ask questions as the reports were discussed.

6. CHAIR'S UPDATE

The Chair asked the Committee for agreement to altering the agenda to enable Gillian Gregory to give her presentation first. This was agreed by all Members.

7. COASTAL HEALTH CARE LTD

Gillian Gregory, Director of Operations and Joint Business Development Manager of Coastal Health Care Limited provided background information to the Committee of Coastal Health Care, who was successful in its bid to take over the Minor Injuries Unit at Rossendale Primary Health Care Centre in Rawtenstall. They would take over the contract from 8am on 1st July 2014 following a detailed procurement process.

Coastal Health Care was founded in 2008 by 2 GPs and one local out of hours service to respond to equitable access to services. This has expanded to operate from 6 locations across the North West including:

- 3 GP practices
- 2 Same Day Health Centres (minor injuries and minor ailments)
- 1 Minor Injury Service

All staff already within the MIU would be TUPE across and additional staff would also be brought in to deliver a quality service.

People would be encouraged to first ring the 111 service, who would then be triaged to establish where they would need to go (MIU, A &E, GP). This would keep waiting times down and ensure patients were sent to the correct service.

A patient questionnaire would be given to everyone attending the minor injuries unit to ensure that everyone attending was happy with the service and if not, they would need to find out why.

The MIU would continue to be open 8am-8pm, 7 days per week, 365 days per year. Concern was raised that the gates to the centre closed at 6.30pm, but the Manager confirmed that this was a building management issue which the Chair of the CCG agreed to look into. Parking was available after 6.30pm across the road from the health centre.

Working with the Communications Team at the CCG, Coast Health Care were in the process of distributing information leaflets to GP practices, chemists, and local libraries to promote the service. They are also producing a press release to ensure the public know that the service would be run in the same way and by the same staff.

A number of questions were raised by Members which the Director of Operations responded.

RESOLVED:

That Gillian Gregory be thanked for her presentation

NB: Councillor McInnes, having arrived during the above item took over the Chair and introduced the rest of the items.

8. CLINICAL COMMISSIONING GROUP (CCG) – 5 YEAR PLAN

The Chair of the CCG, gave an overview of the CCG's 5 year plan. In April 2014, working with partners across the whole health and social care community they submitted the draft 5 year strategic plan to NHS England.

The summary document was presented to members at the meeting which provided an overview of the key themes and priorities outlined in the plan.

In 2012/13 they sought the views of members, local partners and patient representatives to identify issues they believe were the most important.

The plan focuses on improving outcomes for those suffering from health inequalities, people with long term conditions such as cancer or diabetes, supporting people with mental health and learning difficulties and in avoiding unnecessary hospital admissions by providing a joined-up care services as close to home as possible.

The four strategic priorities were as follows:

Scheduled Care – care closer to home when and where appropriate **Unscheduled Care** – better access to appropriate services for people with urgent health care problems 24/7

Integrated Care - co-ordinated working across the system – NHS, LAs, Housing, Community, 3rd Sector

Mental Health, Learning Disability and Dementia - single point of access, 4 week wait for therapy, specialist community mental health teams.

Members congratulated the CCG on its holistic approach to health care and the Chair of the CCG indicated that it was their intention to do the best it can with the money available. There are demands on the budget and the rapidly escalating costs with an ageing population.

The CCG has made money available for a small grants scheme which voluntary sector organisations in East Lancashire can apply for to fund local social prescribing projects/activities. Further details of this scheme can be obtained from Burnley CVS, which is administering this scheme on behalf of the CCG

A number of questions were raised which the Chair of the CCG and Dr McKenzie, Rossendale Lead responded.

RESOLVED: The NHS representatives were thanked for their presentation.

9. DEMENTIA FRIENDLY ROSSENDALE

Brian Topping, Chair of the Dementia Friendly Rossendale and Community Volunteer provided the Committee with background information on the newly developed Dementia Friendly Rossendale Initiative.

This initiative was being led by Brian on behalf of East Lancashire Clinical Commissioning Group, who want to encourage and where possible inspire all aspects of the local community to become dementia friendly.

The aim was to create a fully integrated and awareness dementia friendly community in Rossendale, where people living with dementia and their carers would be at the heart of everything they plan and deliver within the programme. To do this they need to bring together all areas of the community; employers, health services, frontline services, transport, local businesses, charities and voluntary groups, the emergency services to think how they can work more closely with people with dementia.

In Rossendale there are 1100 people living with dementia, rising by 17% by 2020.

The initiative will have its launch on Thursday, 3rd July with a range of people being invited. A steering group has also been established with membership from numerous organisations, including the Council.

The Chair of the CCG indicated that they are looking at ways to improve dementia care in the community, whilst recognising that some cases do require in-house patient care.

A number of questions were raised by Members, which Brian responded.

RESOLVED:

That Brian be thanked for his very informative presentation.

10. OVERVIEW AND SCRUTINY ANNUAL REPORT 2013/14

The Chair presented the Annual Report for 2013/14, which was a combined report of the work of Overview and Scrutiny Committees, Task and Finish Groups and other relevant scrutiny information.

The Scrutiny Support Officer indicated that the report would be presented to the Full Council meeting on 16th July 2014.

Members thanked the Scrutiny Support Officer for her support during the year.

RESOLVED:

- 1. That the Overview and Scrutiny Annual Report 2013/14 be noted.
- 2. That the report be presented to Full Council in July for approval.

11. OVERVIEW AND SCRUTINY WORK PROGRAMME 2014/15

The Scrutiny Support Officer asked Members to consider and approve the ideas put forward by members of the public, elected members and Council Officers.

The projects for inclusion in the 2014/15 Work Programme were agreed as follows, taking into consideration the financial position of the Council.

- That any progress updates on the Rawtenstall Town Centre Developments be presented via group meetings and if then requested by Members, through the scrutiny process.
- That a report be presented to Corporate Scrutiny on the PSN Network and Council website in the future.
- That clarification be sought from the Clinical Commissioning Group on the GP appointment systems.
- That a Task and Finish Group be established to look at Community Safety/ASB/All Crime.
- That Corporate Scrutiny request an update on the Hot Food Takeaway Interim Policy Statement.
- That a Task and Finish Group be established to review the Council's contribution to St Vincent's and its referrals to the service.

That the following partner organisations provide presentations to Partner Scrutiny

- Dementia Friendly Rossendale
- Coastal Health Care (MIU Provider)
- CCG Five Year Plan
- North West Ambulance Service
- HealthWatch
- Crime and Disorder
- Green Vale Homes
- Review of Leisure Trust
- Rossendale Transport

The Rogue Landlords Task and Finish Group was an ongoing piece of work, carried over from last year.

RESOLVED:

- **1.** That the Work programme, as above, be approved.
- 2. That the report be presented to Full Council in July.

The meeting commenced at 6.30pm and closed at 8.20pm

Signed	
J	(Chair)
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