

Appendix 1

Grass cutting – number of site specific service requests relevant to changes and action taken or suggested.

Sites with 7 separate queries	Action
Meadows Drive	Important for children's play. Site was added back on to the schedule as a trial from July. This resulted in positive feedback and so it will become a regularly visited site. The lower end of the site can often be wet and therefore this may not be own on very occasion.
Wallbank Estate / East gate	Important for children's play and access from verges. Site was added back on to the schedule as a trial from July. The team feel this is a more appropriate regime. No further complaints or queries since adding back on. It will be a regularly visited site.
Sites with 6 separate queries	
Edgeside Park	Main Park. Residents concerned about the amount of unmown grass and that it makes the park look neglected. There are general concerns about this park being considered less important than others. Consequently the team will be carrying out work throughout winter to make noticeable improvements. Resources do not allow us to start mowing the whole park again however the extent and pattern of mowing will be altered to find a satisfactory compromise.
Sites with 5 separate queries	
Reedsholme	Important for children's play. Site visit with Cllr Barnes occurred in July. Site was added back on to the schedule as a trial from July. This resulted in positive feedback. The large flat field area will become a regularly visited site and the banking and area under trees will receive a low frequency regime.
Sites with 4 separate queries	
Carr Mount	Small area right outside housing. Area was receiving perimeter cut, however central area contains dock adding to poor appearance. Site will be added on to schedule as a low frequency (trees hinder grass growth) to prevent dock from becoming noticeable or dominant.
Knowsley Crescent	Banking between housing. Site visit with Cllr De Souza in July. A site which has historically generated service requests. Main part of site was added back on during July. This resulted in positive feedback and so it will become a regularly visited site with the exception of the steepest section of the banking (which cannot be safely accessed by mowers or strimmers) which will receive a low frequency flail cut.
Sites with 3 separate queries	
Heathfield Road	Verges on housing estate. The main verge of concern was receiving a perimeter only cut, however dock encroachment is apparent. Residents do not see the point in the perimeter cut. The site will be added back on as a low frequency cut as it is located on the far side of the road from housing. Other verges in that locality which are in direct proximity to housing will receive regular cuts.

Heys Street	Ex play area. Site meeting with Cllrs Kenyon, Procter and Wilkinson and Graham Jones MP to discuss site requirements took place in summer. The honeycomb matting has been removed and a grass surface will be reinstated to create a small informal area suitable for kickabouts and general recreation. This area will receive a regular cut with surrounding areas scheduled for a low frequency regime. Crown raising trees and reducing the height of the hedge on the lower section of this site is on the tree team winter programme.
Hollin Way	Verges on school route. Concerns about appearance of the perimeter only cut at the junction of Hollin Way and Burnley road. The perimeter cut will continue on a regular basis; however a low frequency cut of the remaining areas is scheduled to improve overall appearance.
Priory Close	Verge at entrance to close. Residents are concerned about appearance of long grass. Dock encroachment is apparent. The grass is not directly overlooked by housing and will be assigned a low frequency cut to control the dock and provide a smoother appearance.

Sites with 2 separate queries (suggested regime detailed in Appendix 3)

Alma Street / South Street	Clod Lane Play Area	Prospect Hill
Bankside Lane	Holden place (not RBC)	Rawtenstall Cemetery
Bridleway/ Naze View	Lumb Park	Station Road verge
Burnley Rd verges, Loveclough	Pit Head Pocket Park	

Sites with 1 separate query (suggested regime detailed in appendix 3)

Ashlands Close	Hillcrest	Rear Acre Street
Bury Rd, Rawtenstall	Holland Avenue	Rising bridge roundabout
Carr Lane	Hollin Lane	Riverside Court
Cross Street North	Heys Avenue	Rochdale Road
Dobbin Close	Hud Hey garden	Rook Hill Road
Driving gate	Heightside Avenue	Ross vale Street
Edenfield play area	Kirkdale	Schofield Close
Edenfield verges	Hudrake	Thirlmere Way
Fields Road	Hawthorne Road	Tor View
Grafton Street	Haslingden baths	Ullswater Way
Greenfield gardens	Loveclough Park	Victoria Park
Hall Carr	Lumb Millennium Green	Victoria Street
Lanehead Lane	Newchurch (ex- toilets) corner	Walnut Street
Leavengreave	Opp. Woodcroft Street	Wells Street
Lee Street	Penny Lodge dell	Whitewell area
Lomas Lane	Rakefoot / Church Street area	York Street