

OVERVIEW AND SCRUTINY COMMITTEE

Date of Meeting: 9th March 2020

Present: Cllr Johnson (Chair)
Cllrs L. Barnes, Brennan, Janet Eaton, Gill, Kempson, Kenyon,
Morris, Procter and Z. Ali (Co-opted Member)

In attendance: Clare Law, HR Manager
Jenni Cook, Committee and Member Services Officer
Alex Hornby, Transdev
Rachel Whippy, Citizens Advice
Nick Pilling, Citizens Advice

Also Present: 0 press
1 public

1. APOLOGIES FOR ABSENCE & SUBSTITUTIONS

- 1.1 Apologies for absence had been received from Cllr Brennan who would be delayed.

2. MINUTES OF THE LAST MEETING

Resolved:

That the minutes of the meeting held on 3rd February 2020 be approved as a correct record.

3. DECLARATIONS OF INTEREST

- 3.1 There were no declarations of interest.

4. URGENT ITEMS OF BUSINESS

- 4.1 The Chair confirmed that there were no urgent items of business.

5. PUBLIC QUESTION TIME

- 5.1 The Chair noted that she would allow questions to be asked on each item as it was discussed.

6. CHAIR'S UPDATE

- 6.1 The Chair noted the following as part of her update:-
- The Community Safety Update required more work and would be brought to a future meeting.

7. CITIZEN'S ADVICE ANNUAL UPDATE

- 7.1 Representatives from the Citizen's Advice provided members with their annual update with the following highlighted:-

- Operating for 80 years and a registered charity.
- Operated in Bacup and other outreach locations e.g. The Boo, One Stop Shop and other locations.
- Locally based projects including Rossendale Crisis Support, welfare reform, housing advice and advocacy and Universal Credit help to claim.
- Funding was noted including the £35k received from the council.
- For every £1 invested in the Citizens Advice, this resulted in £12 in savings to government and public services.
- Positive impact on lives and case studies.
- Volunteers and staffing levels were noted.
- Research and campaigns were outlined.

(Cllr Brennan entered the meeting)

7.2 Members and members of the public commented as follows:-

- Representation at PIP tribunals was a specialist service that the Citizens Advice did not have the resources or expertise to provide, but they could signpost to advocates.
- The activities of the staff were outlined including back office staff and their work.
- Fundraising was noted.
- Work was ongoing regarding equalities and a representative workforce/ volunteers.

Resolved:

The update was noted and the Citizen's Advice was thanked for their attendance and their work.

8. TRANSDEV

8.1 The Chair noted that Transdev were not required to attend the O&S Committee and thanked Alex Hornby for his attendance. Transdev provided members with an update and information as follows:-

- Locally run service with a large global footprint.
- 15% more people travelling by bus in Rossendale.
- Bus station involvement and staffing.
- 60% of the fleet has been renewed using low pollutant buses. Investment in fleet including Wi-Fi, charting points and locally voiced announcements.

(Z. Ali left the meeting)

- Local routes, issues and subsidies were noted.
- Contactless payments (whilst retaining the cash option), driver training and smooth-drive technology were being implemented.
- Park and ride services were a long-term aim.

8.2 Members and members of the public commented as follows:-

- Issues with the 464 and the impact of roadworks were noted.
- Communication regarding roadworks from utilities companies were received, however emergency works could not be planned for. Transdev did object to works where appropriate.
- Rural routes and subsidies were noted.

- Bus routes and the planning process were noted.

Resolved:

The update was noted and Transdev was thanked for attending the meeting.

9. IN-CAB TECHNOLOGY UPDATE

- 9.1 The HR Manager outlined the report which was an update from the demonstration provided at the December 2019 meeting. The report detailed the implementation of the in-cab technology with the Operations Team, with the following noted:-
- 15 tablets were now operational in the Operations fleet vehicles.
 - Officers had designed their own system, rather than purchase one.
 - Real-time information was provided which supported the Corporate Support service.
 - There was more work to do with regards to GPS updating/Wi-Fi issues.
 - A Working Group had been set up with staff to address any issues.
- 9.2 Members and members of the public commented as follows:-
- The tablets were used in other vehicles, not just the refuse vehicles.
 - Clarification was given regarding previously used trackers on vehicles and the technology currently implemented.
 - The procedure for missed bins was clarified.
 - Contamination of bins was an issue.
 - It was noted that the council was a collection authority and LCC was the disposal authority. All waste was taken to properly certified facilities.

Resolved:

The report was noted.

10. THE FORWARD PLAN

- 10.1 The Forward Plan had been published with the agenda and tabled upcoming Cabinet decisions that the committee could consider for the O&S Committee.
- 10.2 This was the last meeting of the municipal year. Members were reminded of the O&S training on 20th May 2020. The Annual Report was being written and the Work Programme consultation would be taking place soon. Officers were also reminded of the Safe-Talk Training on 17th and 25th March 2020.

Resolved:

The update was noted.

The meeting started at 6.30pm and finished at 8.25pm

Signed: _____

Date: _____