Rossendale

ITEM NO. D1

Subject:	Qua	rter	te Risk Regis 3 2021-22 (O	ctober,	Status:	For	Publica	ition
	INOV	emp	er and Decen	nber)				
Report to:	Aud	it an	d Accounts C	ommittee	Date:	9 th [March 2	.022
Report of:	Hea	d of	Finance		Portfolio Holder:	Res	ources	
Key Decision:			Forward Pla	n 🗌	General Exception		Speci	al Urgency 🗌
Equality Impact	t Ass	essi	ment	Required:	No	Atta	ched	No
Biodiversity Im	pact	Ass	essment	Required:	No	Atta	ched:	No
Contact Officer	: Ka	aren	Spencer		Telephone:	017	06 252	409
Email:	ka	arens	spencer@ros	sendalebc.g	ov.uk			

1. **RECOMMENDATIONS**

- 1.1 That the Audit and Accounts Committee note the Corporate Risk Register as detailed in the report.
- 1.2 That members note the risk consequence, mitigation action and level of risk as detailed in Appendix 1.

2. PURPOSE OF REPORT

2.1 The purpose of this report is to update the Audit and Accounts Committee on the council's Corporate Risk Register.

3. BACKGROUND

3.1 The council details its approach to managing risk in its Risk Management Strategy. This was updated in March 2016.

The strategy sets out the framework of monitoring and reporting of risks. The council has identified 13 corporate risks and these are monitored via quarterly performance reporting schedule using a R/A/G rating dashboard to report the risk status. These are reported to both the Overview and Scrutiny Committee and Cabinet.

If a potential issue was identified during the periodic monitoring of the risk, the responsible officer would be required to identify the risk and note the actions needed to mitigate the level of risk.

4. THE CURRENT RISK REGISTER

- 4.1 The council has reviewed and continues to monitor the council's corporate risks.
- 4.2 The corporate risks as categorised at the end of Quarter 3 are as follows:

	Quarter 3 2021/22
Low	3
Medium	7
High	3

4.3 The corporate risks rated as 'red' are as follows:

Corporate Risk 1	Likelihood	Impact	Overall risk	Status
Sustainability of the Medium Term Financial Strategy	В	2	B2	RED

The November 2021 MTFS update indicates that the MTFS funding gap will continue to increase over the current lifecycle unless further savings/income generation schemes are identified. In addition the Covid-19 pandemic continues to place additional pressure on the MTFS. The legal claims arising from the Empty Homes scheme may also have an adverse impact on the MTFS if settled in the claimants' favour. Officers are monitoring the scheme closely and managing the claims where possible.

Corporate Risk 12	Likelihood	Impact	Overall risk	Status
Response and Recovery to Covid19 Pandemic	В	2	B2	RED

The Covid-19 Outbreak Board was stepped down in Q2 but the council continues to follow Government advice on managing the impact of Covid-19. Take up of the vaccination programme has been good. However, the level of positive cases in Rossendale have remained between 200 and 250 per 100,000 people throughout the last 2 months. We continue to monitor the position and have made contingency plans for a further tightening of Government restrictions in Q3.

Corporate Risk 13	Likelihood	Impact	Overall risk	Status
Impact of Covid-19 on the financial sustainability of council owned leisure assets.	A	2	A2	RED

Projected losses for 2021/22 are lower than expected and are likely to be under 100k. This favourable position is a result of strong management by the Trust and also the availability of grants for Covid and a payment holiday on various council loans. The projections for 2022/23 are concerning due to unexpected additional utility costs and costs associated with living wage uplifts. Work is underway to finalise projections for the next financial year to see how expenditure can be reduced and income maximised. Continued close monitoring is essential.

4.4 The risks will continue to be monitored by Management Team.

5. RISK

5.1 All the issues raised and the recommendations in this report involve risk considerations as set out above.

6. FINANCE

6.1 Any financial implications related to specific risks are noted in this report and detailed in the appendices.

7. LEGAL

7.1 There are no immediate legal considerations attached to the recommendations in this report.

8. POLICY AND EQUALITIES IMPLICATIONS

8.1 Effective risk management is very important to the council, and the council is committed to improving on an on-going basis how it manages and mitigates risk. A very important part of this process is robust and transparent scrutiny and taking timely, corrective action to improve risk management.

9. CONCLUSION

9.1 The Corporate Risk Register is dynamic. The updates to the risks demonstrate active mitigation of the existing risks. The Committee will want to explore the implications of each corporate risk in the appendices.

Backgrour	nd Papers
Corporate Risk Register	Appendix 1
Risk Management Strategy updated March 2016	https://www.rossendale.gov.uk/downloads/download/ 10836/risk_management_strategy

Corporate Risks

Appendix 1

Risks are those things which might present a barrier to us delivering the things we have undertaken to achieve. Each year the council reviews the potential risks it is facing and looks at what it might do to minimise the occurrence of such risks. This information is then regularly monitored and reviewed. This quarter the council has added a new risk to the corporate risk register. This is focused on the financial vulnerability of the borough's leisure assets and classified as Risk 13.

We profile our risks using a matrix (shown below) which is based on our making two judgments about each potential risk faced by the council. The definition of the likelihood and impact can be found in the council'c Risk Management Strategy 2016.

The Council's Risk Matrix

	Α					
	В					
	С					
	D					
	Е					
poo	F					
liho		5	4	3	2	1
Likelihood	Imp	oact				

Likelihood

How likely is it that the risk may occur (rated A-F, A being the most likely)

isk DAC (Ded Amber and Creen) rating

Impact

How serious might the consequences of the impact be (rated 1-5, 1 being the highest consequence).

Therefore, a risk rated A1 is the highest risk rating and a risk of F5 is the lowest risk rating.

RISK RAG ((Red, Amber and Green) rating status indicators
Risk Status	Status description
GREEN	The likelihood and impact of the risk is low
AMBER	The likelihood and impact of the risk is medium
RED	The likelihood and impact of the risk is high

Description

The Council's latest Medium Term Financial Strategy (MTFS) update published February 2021 indicates an underlying funding gap of c.£400k per annum. The council must take appropriate action in order to balance its annual expenditure against its available annual income and other revenue resources. The council has a legal obligation to publish an annual balanced budget; this means its budget expenditure must equal its available income and any available reserves. Council reserves are limited and equate to only circa 3 years given the anticipated funding gap. Therefore, additional income must be identified or annual costs reduced in future years.

Risk Consequence

If the council is not able to prepare a balanced budget there would be legal ramifications, but it would ultimately impact on the level of services the council is able to deliver to Rossendale residents and would result in major reputational damage.

Initial risk assessment RAG status (without	Likelihood	Impact	Overall	Status
mitigation)	В	2	B2	RED

Mitigation

The MTFS does not indicate a significant narrowing of the gap in the next four years, however, the deficits in future years are less than previous MTFS cycles. New income generating opportunities will need to be identified to generate additional revenue, along with improved efficiency and effectiveness of service delivery. Departments across the council will need to be challenged to become more effective.

Risk assessment RAG status (after mitigation)	Likelihood	Impact	Overall Risk	Status
	C	2	C2	AMBER

Quarter 3 Update

The November 2021 MTFS update indicates that the MTFS funding gap will continue to increase over the current lifecycle unless further savings/income generation schemes are identified. In addition the Covid pandemic continues to place additional pressure on the MTFS. The legal claims arising from the Empty Homes scheme may also have an adverse impact on the MTFS if settled in the claimants' favour. Officers are monitoring the scheme closely and managing the claims where possible.

Quarter 3 risk assessment RAG status (current)	Likelihood	Impact	Overall Risk	Status
	В	2	B2	RED

	incil services		Responsible Off	icer - Clare Law
Description				
The council has statutory duties under the Civil Conting	encies Act (2004) and	to carry out emerg	ency planning and busir	ness continuity
management activities to minimise the impact of a civil		, , , , , , , , , , , , , , , , , , , ,		2
Risk Consequence				tioning the sereagin
Failure to have robust contingency plans in place could	l result in the failure to	deliver council serv	vices such as the collec	ction of residential and
rade waste, burial services and payment of suppliers a				
nitial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
mitigation)	C	1	C1	AMBER
<i>J</i> itigation				
robust overall council Emergency and Business Cont	inuity Plan is in place	Service continuity	plans are undated and te	ested regularly through
a quarterly Emergency Planning meeting. The plans ar				
support the continued delivery of essential council servi	ices. All managers ha	ave a copy of the ov	erall plan and their servi	ce plan and keep them
under review. RBC is a member of Lancashire County	/ Council Local Resilie	ence Forum (LRF).	Officers attend meetings	s and undertake regula
raining exercises. RBC plans are available on the Res				III Local Authorities
•				III Local Authorities
across Lancashire.	Likelihood	Impact	Overall Risk	Status
across Lancashire.				
across Lancashire. Risk assessment RAG status (after mitigation)	Likelihood	Impact	Overall Risk	Status
across Lancashire. Risk assessment RAG status (after mitigation)	Likelihood	Impact	Overall Risk	Status
across Lancashire. Risk assessment RAG status (after mitigation) Quarter 3 Update	Likelihood C	Impact 2	Overall Risk C2	Status AMBER
Across Lancashire. Risk assessment RAG status (after mitigation) Quarter 3 Update We continue to operate in the recovery stage of Covid-	Likelihood C 19 and regularly revie	Impact 2 w the service busine	Overall Risk C2 ess continuity plans and	Status AMBER risk assessments in
Across Lancashire. Risk assessment RAG status (after mitigation) Quarter 3 Update We continue to operate in the recovery stage of Covid- accordance with government guidance. Covid-19 related	Likelihood C 19 and regularly revie ed absences and isola	Impact 2 w the service busine ation has remained busined bu	Overall Risk C2 ess continuity plans and below 10% during quarte	Status AMBER risk assessments in er 3, majority of office-
Across Lancashire. Risk assessment RAG status (after mitigation) Quarter 3 Update We continue to operate in the recovery stage of Covid- accordance with government guidance. Covid-19 related	Likelihood C 19 and regularly revie ed absences and isola	Impact 2 w the service busine ation has remained busined bu	Overall Risk C2 ess continuity plans and below 10% during quarte	Status AMBER risk assessments in er 3, majority of office-
Across Lancashire. Risk assessment RAG status (after mitigation) Quarter 3 Update We continue to operate in the recovery stage of Covid-7 accordance with government guidance. Covid-19 relate based staff are able to work from home if isolating and a	Likelihood C 19 and regularly revie ed absences and isola any operations staff is	Impact 2 w the service busine ation has remained b backfilled using ag	Overall Risk C2 ess continuity plans and below 10% during quarte ency workers. The natio	Status AMBER risk assessments in er 3, majority of office- onal LGV driver
Across Lancashire. Risk assessment RAG status (after mitigation) Quarter 3 Update We continue to operate in the recovery stage of Covid- accordance with government guidance. Covid-19 relate based staff are able to work from home if isolating and a shortage has affected the availability of agency drivers a	Likelihood C 19 and regularly revie ed absences and isola any operations staff is and caused significan	Impact 2 w the service busine ation has remained b backfilled using ag t challenges to the	Overall Risk C2 ess continuity plans and below 10% during quarte ency workers. The nation refuse and recycling serve	Status AMBER risk assessments in er 3, majority of office- onal LGV driver vice, staff from other
Across Lancashire. Risk assessment RAG status (after mitigation) Quarter 3 Update We continue to operate in the recovery stage of Covid-7 accordance with government guidance. Covid-19 relate based staff are able to work from home if isolating and a shortage has affected the availability of agency drivers a Operations service areas have been used to back fill dr	Likelihood C 19 and regularly revie ed absences and isola any operations staff is and caused significan river absences. Staff r	Impact 2 w the service busine ation has remained b backfilled using ag t challenges to the eturned to office wo	Overall Risk C2 ess continuity plans and below 10% during quarte ency workers. The nation refuse and recycling service rking during quarter 3 bu	Status AMBER risk assessments in er 3, majority of office- onal LGV driver vice, staff from other
training exercises. RBC plans are available on the Res across Lancashire. Risk assessment RAG status (after mitigation) Quarter 3 Update We continue to operate in the recovery stage of Covid-7 accordance with government guidance. Covid-19 relate based staff are able to work from home if isolating and a shortage has affected the availability of agency drivers a Operations service areas have been used to back fill dr reverted to 'working at home if able to do so' following g Quarter 3 risk assessment RAG status (current)	Likelihood C 19 and regularly revie ed absences and isola any operations staff is and caused significan river absences. Staff r	Impact 2 w the service busine ation has remained b backfilled using ag t challenges to the eturned to office wo	Overall Risk C2 ess continuity plans and below 10% during quarte ency workers. The nation refuse and recycling service rking during quarter 3 bu	Status AMBER risk assessments in er 3, majority of office- onal LGV driver vice, staff from other

Risk 3 - Incident resulting in death or serious injury	/ or HSE investigatio	n	Responsible Off	icer - Clare Law
Description				
Under the Health and Safety at Work Act (1974), the contents.	ouncil has a duty of ca	are towards the heal	th, safety and wellbeing	of its employees and
Risk Consequence				
Failure to comply with current legislation and demonstr	ate compliance may r	esult in harm to staf	f and others, financial los	s and enforcement
nitial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
mitigation)	D	2	D2	AMBER
The council has health and safety policies and procedu working culture. Actions need to be completed to addre	5	•		•
The council has health and safety policies and procedu working culture. Actions need to be completed to addre compliance.	5	•		•
The council has health and safety policies and procedu working culture. Actions need to be completed to addre compliance. Risk assessment RAG status (after mitigation)	ess and implement a c	consistent approach	across the council in ord	er to secure
Mitigation The council has health and safety policies and procedu working culture. Actions need to be completed to addre compliance. Risk assessment RAG status (after mitigation) Quarter 3 Update Work has continued to evaluate the systems and meas Following an initial health and safety compliance audit agreed that a 3-5 year action plan would be produced to development of a safe working culture. Actions are direct compliance is monitored and reviewed. A new Corpora Members, staff and Trade Unions.	Likelihood E Sures in place across t by the Safety and Em to progressively reduc ected towards develop	the council's service ergency Planning O the likelihood of p ping an effective Hea	across the council in ord Overall Risk E2 s to secure compliance a fficer a report was prese otential risks and suppor alth and Safety managem	er to secure Status GREEN GREE
The council has health and safety policies and procedu working culture. Actions need to be completed to addre compliance. Risk assessment RAG status (after mitigation) Quarter 3 Update Work has continued to evaluate the systems and meas Following an initial health and safety compliance audit agreed that a 3-5 year action plan would be produced to development of a safe working culture. Actions are dire compliance is monitored and reviewed. A new Corpora	Likelihood E Sures in place across t by the Safety and Em to progressively reduc ected towards develop	the council's service ergency Planning O the likelihood of p ping an effective Hea	across the council in ord Overall Risk E2 s to secure compliance a fficer a report was prese otential risks and suppor alth and Safety managem	er to secure Status GREEN GREE

Risk 4 - Sustainability of the County Council budge	t		Responsible Off	icer - Karen Spencer
Description				
Like all local authorities, Lancashire County Council has	s to maintain a baland	ed budget. This wi	II mean making budget r	eductions of over
£120m in the next few years.		0	5 5	
Risk Consequence				
The County Council's 2019 approved budget included £	2120m savings over the	ne period 2019/20 t	o 2022/23. This level of	budget reductions is
likely to have an impact on service provision for our res				0
Initial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
mitigation)	В	3	B3	AMBER
Mitigation				•
RBC will continue to work with County Council to find w	avs of reshaping serv	vices to reduce cost	s whilst ensuring shared	outcomes are
achieved. The council will support joint leadership and			•	
residents. The council will interrogate LCC savings prop		0		
Risk assessment RAG status (after mitigation)	Likelihood	Impact	Overall Risk	Status
	В	3	B3	AMBER
Quarter 3 Update		I	I	
In February 2021 the County Council announced that th	ne elements of their sa	avings plan, original	llv agreed in February 20	19. which were vet to
• •				· · ·
be implemented, had been delayed by a year as a resu	It of the Covid-19 par	idemic and could si	D IURNEL ⊟OWEVELINE S	avings programme will
	•		•	
continue to be implemented post Covid-19. The council	continues to suffer fr	om increased fly-tip	ping and the associated	costs, which has in part
continue to be implemented post Covid-19. The council	continues to suffer fr	om increased fly-tip	ping and the associated	costs, which has in part
be implemented, had been delayed by a year as a resu continue to be implemented post Covid-19. The council resulted from the implementation of the reduced openin Quarter 3 risk assessment RAG status (current)	continues to suffer fr	om increased fly-tip	ping and the associated	costs, which has in part

Risk 5 - Non-delivery of the borough's economic develo	pment strategy		Responsible Off (interim)	icer – Guy Darragh
Description	_			
The council has put in place an ambitious Economic Develop of its Corporate Plan.	pment Strategy a	nd Action Plan to in	mplement the economic i	regeneration elements
Risk Consequence				
The investment based revenue generation schemes identifie	ed within the econ	omic development	strategy will support the	Medium Term
Financial Strategy (MTFS). In addition, sweating or realising	g existing assets v	will underpin the M	TFS. Failure to deliver w	ould lead to the
inability to support the delivery of the Medium Term Financia	al Strategy.			
Initial risk assessment RAG status (without mitigation)	Likelihood	Impact	Overall Risk	Status
	С	3	C3	AMBER
Mitigation				
Development and delivery of identified economic regene	eration projects at	Spinning Point an	d Futures Park.	
Review of rentals on industrial estates underway.	. ,			
Bringing forward council owned land for development or	r sale.			
Risk assessment RAG status (after mitigation)	Likelihood	Impact	Overall Risk	Status
	D	3	D3	AMBER
Quarter 3 Update			· · ·	- -
• The strategic asset review that will unlock land asset	disposals and nev	w rental income ha	s been placed on hold d	ue to staffing issues.
 Plans are being advanced for a new council industrial 			•	•
 – due diligence by Economic Development and Properties 			•	
 Industrial unit rent reviews are being enacted on a rol 			-	
 Land at Park Avenue has been identified for disposal 	•	•		arties
 Forward plan for Bacup Market Square – under consi 	• •			
	deration by Cable	151.		
Quarter 3 risk assessment RAG status (current)	Likelihood	Impact	Overall Risk	Status
	D	3	D3	AMBER

Risk 6 - Non-delivery of the Local Plan			Responsible Off	icer - Mike Atherton
Description				
The Local Plan is a plan for the future development of the	he local area. drawn ι	up by the Local Plar	nnina Authority. It auides	decisions on whether
or not planning applications can be granted. In law it is	•		J , J	
Compulsory Purchase Act 2004. The Local Plan was d				
however the risk is that the adoption of the plan will be				
Government will intervene.		·		
Risk Consequence				
Risk of the Local Plan not being delivered is extremely	ow. The risk of the p	lan being slightly de	elayed is moderate. The	risk of delay includes a
reputational issue; there may be short term criticism fro				
risk if planning appeals are being allowed on developm				
of this increases the longer it takes to adopt the plan.		-		
Initial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
mitigation)	С	2	C2	AMBER
Mitigation				
Measures are in place to reduce the risk include the Lo	cal Plan Action Plan v	which outlines the a	ctions required following	the hearing sessions
into the examination of the Local Plan. This is updated	and sent to the Plann	ing Inspectorate or	a regular basis. The Lo	cal Plan Steering
Group meets on a regular basis to keep members inform	med of issues and the	timetable. Monthly	y meetings also take plac	ce between the
Planning Manager and the Portfolio Holder and also se	parately the Planning	Manager and Direc	tor. A barrister has beer	n retained to provide
expert advice as required.				
	Likelihood	Impact	Overall Risk	Status
Risk assessment RAG status (after mitigation)				
Risk assessment RAG status (after mitigation)	D	2	D2	AMBER
Risk assessment RAG status (after mitigation) Quarter 3 Update		2	D2	AMBER
Quarter 3 Update	D		D2	AMBER
Quarter 3 Update	D		D2	AMBER
	D		D2 Overall Risk	AMBER

Risk 7 - Changes to Government policy on the deliv	ery of the council's	services	Responsible Off	icer - Neil Shaw
Description				
Like all local authorities the council is a statutory body the	hat is subject to chan	ges being consulted	d upon and or implement	ed by central
government that might affect how we operate and serve	e our residents/busine	esses.		
Risk Consequence				
The risk that the council fails to react and be prepared f	or any changes being	proposed or implei	mented by central goveri	nment.
Initial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
mitigation)	E	2	E2	GREEN
Mitigation The council is a member of the Local Government Associations and lobby on behalf of councils to mitigate Local Government Information Unit who provide daily ge	e the impact of any ch overnment news and	ange. The council other Local Govern	o keep us informed of go is also signed up to rece ment Information Unit (L	overnment policy and vive daily emails from GiU) policy briefings.
Mitigation The council is a member of the Local Government Asso consultations and lobby on behalf of councils to mitigate Local Government Information Unit who provide daily go The Chief Executive and Leader of the council meets re assess government's position on funding to be distribute	e the impact of any ch overnment news and egularly with our two f ed to local authorities	ange. The council other Local Govern /IPs. The council's and other Governm	o keep us informed of go is also signed up to rece ment Information Unit (L Corporate Management nent announcements tha	overnment policy and eive daily emails from GiU) policy briefings Team monitor and t impact funding.
Mitigation The council is a member of the Local Government Asso consultations and lobby on behalf of councils to mitigate Local Government Information Unit who provide daily go The Chief Executive and Leader of the council meets re	e the impact of any ch overnment news and egularly with our two f ed to local authorities Likelihood	ange. The council other Local Govern MPs. The council's and other Governm Impact	o keep us informed of go is also signed up to rece ment Information Unit (L Corporate Management nent announcements that Overall Risk	overnment policy and eive daily emails from GiU) policy briefings Team monitor and t impact funding. Status
Mitigation The council is a member of the Local Government Asso consultations and lobby on behalf of councils to mitigate Local Government Information Unit who provide daily go The Chief Executive and Leader of the council meets re assess government's position on funding to be distribute	e the impact of any ch overnment news and egularly with our two f ed to local authorities Likelihood E	ange. The council other Local Govern /IPs. The council's and other Governm	o keep us informed of go is also signed up to rece ment Information Unit (L Corporate Management nent announcements tha	overnment policy and eive daily emails from GiU) policy briefings Team monitor and t impact funding.
Mitigation The council is a member of the Local Government Asso consultations and lobby on behalf of councils to mitigate Local Government Information Unit who provide daily go The Chief Executive and Leader of the council meets re assess government's position on funding to be distribute Risk assessment RAG status (after mitigation) Quarter 3 Update	e the impact of any ch overnment news and egularly with our two f ed to local authorities Likelihood E	ange. The council other Local Govern MPs. The council's and other Governm Impact	o keep us informed of go is also signed up to rece ment Information Unit (L Corporate Management nent announcements that Overall Risk	overnment policy and eive daily emails from GiU) policy briefings Team monitor and t impact funding. Status

Risk 8 - Sustainable Workforce			Responsible Off	icer - Clare Law
Description				
There is a requirement to have a sustainable workforce	e to deliver the council	services to residen	ts and customers.	
Risk Consequence				
Failure to have a fully resourced, trained staff could res	sult in the failure to de	liver statutory and n	on-statutory service in a	safe and professional
manner to residents and customers.				
Initial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
•	D	3	D3	
	D	3	D3	AMBER
Mitigation The council has robust HR policies and procedures, an Business Continuity Plans in place. HR will work with m	agreed Authorised E nanagers to review rol	stablishment, perfor es to make them m	rmance management fram ore attractive. The counc	mework, Service Area il provides an attractive
Mitigation The council has robust HR policies and procedures, an Business Continuity Plans in place. HR will work with m benefit package including final pension scheme, flexible family friendly policies, discounted gym memberships a	agreed Authorised E nanagers to review rol e working, generous a and a cycle scheme.	stablishment, perfor es to make them m Innual leave, a purc	rmance management fran ore attractive. The counc hase leave scheme, free	mework, Service Area il provides an attractive on sight parking,
mitigation) Mitigation The council has robust HR policies and procedures, an Business Continuity Plans in place. HR will work with m benefit package including final pension scheme, flexible family friendly policies, discounted gym memberships a Risk assessment RAG status (after mitigation)	agreed Authorised E nanagers to review rol e working, generous a	stablishment, perfor es to make them m	rmance management fram ore attractive. The counc	mework, Service Area il provides an attractive
Mitigation The council has robust HR policies and procedures, an Business Continuity Plans in place. HR will work with m benefit package including final pension scheme, flexible family friendly policies, discounted gym memberships a Risk assessment RAG status (after mitigation) Quarter 3 Update The cumulative turnover of staff at the end of quarter 3 shortage continues to have a significant impact on the and volume of work involved to process the payments a the delivery of the day to day work and scheduled statu related absences remains a potential challenge to man	agreed Authorised E nanagers to review rol e working, generous a and a cycle scheme. Likelihood E is 8.33% (quarter 1 – Operations refuse and and reporting within tig itory financial deadline aging service delivery	stablishment, perfor es to make them m innual leave, a purc Impact 3 7.47% and quarter d recycling service. ght deadlines has ha es. The impact of Co	rmance management fran ore attractive. The counce hase leave scheme, free Overall Risk E3 2 – 6.25%), although the The large number of Cov ad a significant impact or ovid-19 continues to be n	mework, Service Area il provides an attractive on sight parking, Status GREEN e national HGV driver vid-19 grant schemes n the Finance team and nonitored and Covid-19
Mitigation The council has robust HR policies and procedures, an Business Continuity Plans in place. HR will work with m benefit package including final pension scheme, flexible family friendly policies, discounted gym memberships a Risk assessment RAG status (after mitigation) Quarter 3 Update The cumulative turnover of staff at the end of quarter 3 shortage continues to have a significant impact on the and volume of work involved to process the payments a the delivery of the day to day work and scheduled statu	agreed Authorised E nanagers to review rol e working, generous a and a cycle scheme. Likelihood E is 8.33% (quarter 1 – Operations refuse and and reporting within tig itory financial deadline	stablishment, perfor es to make them m innual leave, a purc Impact 3 7.47% and quarter f recycling service. ght deadlines has has es. The impact of Co	rmance management fran ore attractive. The counc hase leave scheme, free Overall Risk E3 2 – 6.25%), although the The large number of Cov ad a significant impact or	mework, Service Area il provides an attractive on sight parking, Status GREEN e national HGV driver vid-19 grant schemes n the Finance team and

Risk 9 - Insufficient data and cyber security			Responsible Off	ficer - Andrew Buckl
Description				
Cyber security presents one of the most challenging ar constantly increasing this represents a major threat.	eas for both the publi	c and private sector	s. With the proliferation a	and severity of attacks
Risk Consequence				
Cyber-attack resulting in a complete loss of all systems nformation loss causing reputational damage and resu GDPR (General Data Protection Regulation), PCI DSS	Iting in a financial pe	nalty due to non-con		
Initial risk assessment RAG status (without	Likelihood		Overall Risk	Status
	LINCIIIOOU	Impact	Overall Misk	Olalus
mitigation) Vitigation Fo protect against a data breach RBC, host all council daily. RBC Data Centres hold the following accreditatic reat Landscape and more importantly its evolution. RE	ons: ISO27001:2013, 3C has received notifi	PCI-DSS. RBC adopt cation of meeting the	pts a Risk Insight approa e Public Services Netwo	ach to determine the rk (PSN) which means
mitigation) Mitigation To protect against a data breach RBC, host all council daily. RBC Data Centres hold the following accreditation treat Landscape and more importantly its evolution. RE the councils' infrastructure met all the security requirent staff.	data in Tier 3 Data C ons: ISO27001:2013, 3C has received notifi nents to allow connec	PCI-DSS. RBC ado cation of meeting the tion to the PSN. A c	ferent geographical regio pts a Risk Insight approa e Public Services Netwo yber security training is t	ons and are backed up ach to determine the rk (PSN) which means to be provided for all
mitigation)MitigationTo protect against a data breach RBC, host all councildaily. RBC Data Centres hold the following accreditationtreat Landscape and more importantly its evolution. REthe councils' infrastructure met all the security requirenstaff.Risk assessment RAG status (after mitigation)	data in Tier 3 Data C ons: ISO27001:2013, 3C has received notifi	PCI-DSS. RBC adopt cation of meeting the	erent geographical regio pts a Risk Insight approa e Public Services Netwo	ons and are backed up ach to determine the rk (PSN) which means
mitigation) Mitigation To protect against a data breach RBC, host all council daily. RBC Data Centres hold the following accreditation treat Landscape and more importantly its evolution. RE the councils' infrastructure met all the security requirent staff.	data in Tier 3 Data C ons: ISO27001:2013, 3C has received notifi nents to allow connec Likelihood D (VPN) was upgraded tandard that has been on to customers who a	PCI-DSS. RBC ado cation of meeting the tion to the PSN. A c Impact 1 d during Q3 to furthe n introduced to ensu	er enhance security. In ad or compliance with the F	ons and are backed up ach to determine the rk (PSN) which mean to be provided for all Status AMBER ddition further update Payment Card Industry
 mitigation) Mitigation To protect against a data breach RBC, host all council daily. RBC Data Centres hold the following accreditation treat Landscape and more importantly its evolution. RE the councils' infrastructure met all the security requirem staff. Risk assessment RAG status (after mitigation) Quarter 3 Update The remote working application Virtual Private Network have been made to the new Payment 3 D Secure V2 s Data Security Standard (PCIDSS). To provide protection 	data in Tier 3 Data C ons: ISO27001:2013, 3C has received notifi nents to allow connec Likelihood D (VPN) was upgraded tandard that has been on to customers who a	PCI-DSS. RBC ado cation of meeting the tion to the PSN. A c Impact 1 d during Q3 to furthe n introduced to ensu	er enhance security. In ad or compliance with the F	ons and are backed up ach to determine the rk (PSN) which means to be provided for all Status AMBER ddition further updates Payment Card Industry

Risk 10 - Poor communications and public relations	S		Responsible Off	icer - Clare Law
Description				
Good communication and public relations is essential to provide council services.	o inform, maintain and	d develop relationsh	ips with residents, custo	mers and partners to
Risk Consequence				
ailure to communicate and respond to issues as they	develop and inadequa	ately or inappropriat	ely communicating.	
Could lead to a major loss of reputation for the council	• •			mage staff morale, trus
between the council and residents and impair the relation			•	•
damaged.				
Initial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
nitigation)	В	1	B1	RED
Mitigation		•	1	
Communication methods in place to support face to fac	ce, mail or electronic o	communications D	oveleped website and se	
			eveloped website and so	cial media channels
provide 24/7 service. Experienced communications fun			•	
provide 24/7 service. Experienced communications fun promote the work of the council.	nction to support coun	cil officers to deal w	vith communications in a	timely manner and
provide 24/7 service. Experienced communications fun promote the work of the council.			•	
provide 24/7 service. Experienced communications fun promote the work of the council. Risk assessment RAG status (after mitigation)	Likelihood	cil officers to deal w	vith communications in a	timely manner and Status
provide 24/7 service. Experienced communications fun promote the work of the council. Risk assessment RAG status (after mitigation) Quarter 3 Update	Likelihood D	cil officers to deal w Impact 1	vith communications in a Overall Risk D1	timely manner and Status AMBER
provide 24/7 service. Experienced communications fun promote the work of the council. Risk assessment RAG status (after mitigation) Quarter 3 Update Viva PR has continued to deliver the agreed communic	Likelihood D D D	cil officers to deal w Impact 1	vith communications in a Overall Risk D1	timely manner and Status AMBER
provide 24/7 service. Experienced communications fun promote the work of the council. Risk assessment RAG status (after mitigation) Quarter 3 Update Viva PR has continued to deliver the agreed communic	Likelihood D D D	cil officers to deal w Impact 1	vith communications in a Overall Risk D1	timely manner and Status AMBER
provide 24/7 service. Experienced communications fun promote the work of the council. Risk assessment RAG status (after mitigation) Quarter 3 Update Viva PR has continued to deliver the agreed communic council's website and social media posts to residents an Quarter 3 risk assessment RAG status (current)	Likelihood D D D	cil officers to deal w Impact 1	vith communications in a Overall Risk D1	timely manner and Status AMBER

Risk 11- Non – Delivery of Corporate Projects			Responsible Off	icer - Neil Shaw
Description				
The council has agreed the 11 corporate projects for 20)20-2021 to support th	ne delivery of Corpo	orate Strategy 2017-2021	•
Risk Consequence				
Failure to deliver the corporate projects would have a d	•	•		
in a reputational risk to the council's commitment to the				
impact on the council's revenue budgets (by failure to c		ting projects) and d	elivery of the medium ter	m financial strategy,
and the associated economic and social benefits may r				
Initial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
mitigation)	D	2	D2	AMBER
corporate project, and the Project Manager will be resp Board meets quarterly to review the progress of the con-	porate projects. The F			
the Corporate Management Team throughout the life or				
Risk assessment RAG status (after mitigation)	f the corporate project Likelihood		Overall Risk	ghting any concerns to Status
	E E E E	Impact 2 on track and within	Overall Risk E2	Status GREEN
Risk assessment RAG status (after mitigation) Quarter 3 Update The Programme Board continues to monitor all the proj project is complete closing down any major risks with th	Likelihood E ects. All projects are ne most challenging pa	on track and within art of that project.	Overall Risk E2 budget. The build phase	Status GREEN
Risk assessment RAG status (after mitigation) Quarter 3 Update The Programme Board continues to monitor all the proj	E E E E	Impact 2 on track and within	Overall Risk E2	Status GREEN

Risk 12 – Response and Recovery to COVID-19 Par	ndemic		Responsible Off	icer - Neil Shaw
Description		o o nondomio in the	LUK in March 2020	
COVID-19 is a strain of the coronavirus, the government	nt declared the virus a	is a pandemic in the	e uk in March 2020.	
Risk Consequence				
The pandemic causes a potentially risk to the delivery of	of the council services	and the health and	I wellbeing of the wider c	ommunity.
Initial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
mitigation)	Α	1	A1	RED
regularly reviewed and stress tested throughout the pareviewed with staff and Trade Unions through and trade Unions th	andemic to provide a s	safe working enviro	nment. Council officers h	ave worked with the
reviewed with staff and Trade Unions throughout the pa Lancashire Resilience Forum and multi-agency partner managed a Community Hub to provide support to vulne	andemic to provide a s s to mitigate any pote erable residents.	safe working enviro	nment. Council officers h ut the pandemic. The co	ave worked with the ouncil established and
reviewed with staff and Trade Unions throughout the pa Lancashire Resilience Forum and multi-agency partner	andemic to provide a s s to mitigate any pote	safe working enviro	nment. Council officers h	ave worked with the
reviewed with staff and Trade Unions throughout the pa Lancashire Resilience Forum and multi-agency partner managed a Community Hub to provide support to vulne	andemic to provide a size to mitigate any pote erable residents. Likelihood B ugust. The council co on good. However, the ths. We continue to n	safe working environ ential risks througho Impact 2 ntinues to follow Go e level of positive ca	nment. Council officers h ut the pandemic. The co Overall Risk B2 overnment advice on mar ases in Rossendale have and have made continge	ave worked with the buncil established and Status RED naging the impact of remained between 20 ency plans for a
reviewed with staff and Trade Unions throughout the parameter Lancashire Resilience Forum and multi-agency partner managed a Community Hub to provide support to vulne Risk assessment RAG status (after mitigation) Quarter 3 Update The Covid-19 Outbreak Board was stepped down in Au Covid. Take up of the vaccination programme has bee and 250 per 100,000 people throughout the last 2 mon	andemic to provide a site of mitigate any pote erable residents. Likelihood B ugust. The council co in good. However, the	safe working environ ential risks througho Impact 2 ntinues to follow Go e level of positive ca	nment. Council officers h ut the pandemic. The co Overall Risk B2 overnment advice on mar ases in Rossendale have	ave worked with the buncil established and Status RED naging the impact of remained between 20

Risk 13 – Impact of COVID-19 on the Financial Susta Assets	ainability of Council	Owned Leisure	Responsible Off	icer – Adam Allen
Description				
National Lockdowns due to COVID-19result in council of	wned leisure facilities	closing for extende	ed periods. During closu	ire no income is
received and outside of lockdown periods, income is sig	nificantly reduced.			
Risk Consequence				
If the council owned leisure assets are to be sustained i	in the longer term, the	operators of the fa	cilities have little recours	se to additional funding
to survive other than through the council. This financial	impact will be over £	500k but is likely to	be considerably higher,	depending on the
length and severity of lockdowns.		-		
Initial risk assessment RAG status (without	Likelihood	Impact	Overall Risk	Status
mitigation)	Α	2	A2	RED
efficiency. Ski Rossendale has transferred and the tran merge with the Trust and discussions are on-going. A r	sfer of CLAW facilitie eport on the impact o	s will be recommen f all facilities has be	ded to council in Q3, the en produced by KKP an	Whitaker is likely d recommendations to
efficiency. Ski Rossendale has transferred and the tran merge with the Trust and discussions are on-going. A r minimise impact are being implemented. Senior counc and an intensive monitoring process is in place. Fundin not thought to provide retrospective funding for closures sufficient financial support will continue.	esfer of CLAW facilities eport on the impact of cil Officers are attending through a COVID-1 s and it is unlikely to c	s will be recommen f all facilities has be ng the Trust Board t 9 specific Sport En over the majority of	ded to council in Q3, the en produced by KKP an to ensure we work togetl gland Fund will be applie financial loss. Lobbying	Whitaker is likely d recommendations to her to minimise costs ed for. However, this is g of Government for
The Leisure Trust and council are currently seeking to c efficiency. Ski Rossendale has transferred and the tran merge with the Trust and discussions are on-going. A r minimise impact are being implemented. Senior counc and an intensive monitoring process is in place. Fundin not thought to provide retrospective funding for closures sufficient financial support will continue. Risk assessment RAG status (after mitigation)	esfer of CLAW facilities eport on the impact o cil Officers are attending through a COVID-1	s will be recommen f all facilities has be ng the Trust Board t 9 specific Sport En	ded to council in Q3, the en produced by KKP an to ensure we work togetl gland Fund will be applie	Whitaker is likely d recommendations to her to minimise costs ed for. However, this is
efficiency. Ski Rossendale has transferred and the tran merge with the Trust and discussions are on-going. A r minimise impact are being implemented. Senior counc and an intensive monitoring process is in place. Fundin not thought to provide retrospective funding for closures sufficient financial support will continue. Risk assessment RAG status (after mitigation) Quarter 3 Update Projected losses for 2021/22 are lower than expected a financial pressures including increased fuel costs, increa removal of various payment holidays across the sites. V can be reduced and income maximised. Continued clos sustainability.	Insfer of CLAW facilities report on the impact of cil Officers are attending through a COVID-1 s and it is unlikely to c Likelihood B nd are likely to be und ased staffing due to a Vork is underway to fin se monitoring and par	s will be recommen f all facilities has be ng the Trust Board to 9 specific Sport En- over the majority of Impact 2 der 100k. Projection rise in the living wa halise projections for thership working wi	ded to council in Q3, the een produced by KKP an to ensure we work togetl gland Fund will be applie financial loss. Lobbying Overall Risk B2 ns for 2022/23 however age, no access to Covid- or the next financial year Il be essential in achievi	Whitaker is likely ad recommendations to her to minimise costs ed for. However, this is g of Government for Status RED include a number of 19 grants and a to see how expenditure ng longer term financial
efficiency. Ski Rossendale has transferred and the tran merge with the Trust and discussions are on-going. A r minimise impact are being implemented. Senior counc and an intensive monitoring process is in place. Fundin not thought to provide retrospective funding for closures sufficient financial support will continue. Risk assessment RAG status (after mitigation) Quarter 3 Update Projected losses for 2021/22 are lower than expected a financial pressures including increased fuel costs, increa- removal of various payment holidays across the sites. V can be reduced and income maximised. Continued close	report on the impact of cil Officers are attending through a COVID-1 s and it is unlikely to c Likelihood B nd are likely to be und ased staffing due to a Vork is underway to fi	s will be recommen f all facilities has be ng the Trust Board t 9 specific Sport En- over the majority of Impact 2 der 100k. Projection rise in the living wa nalise projections for	ded to council in Q3, the een produced by KKP an to ensure we work togeti gland Fund will be applie financial loss. Lobbying Overall Risk B2 ns for 2022/23 however age, no access to Covid- or the next financial year	Whitaker is likely ad recommendations to her to minimise costs ed for. However, this is g of Government for Status RED include a number of 19 grants and a to see how expenditure

Appendix 1