Subject: Older People and the LSP

Status: For Information

Report to: Performance Overview & Scrutiny
Date: 1st March 2007

Report of: Head of Community and Partnerships and Partnerships Support Officer

Portfolio holder: Community and Partnership and the Member Champion for Older People

BACKGROUND INFORMATION

Tick Box

Draft Policy Framework Document □
Response to Consultation □
New Policy Initiative □
Other (please state) ..............................................

1. PURPOSE OF REPORT

1.1. To update members of Overview and Scrutiny with details of the LSPs activities to support older people since April; 2006

2. CORPORATE PRIORITIES

Embedding Our Customer Promise
Equalities

3. RISK ASSESSMENT IMPLICATIONS

There are no risk assessment implications of this report.

4. BACKGROUND/REASON FOR REPORT

4.1 In September 2005 Overview and Scrutiny Committee established a review group to look at the impact of the LSP on Older People within the Borough. A report was subsequently taken to Overview and Scrutiny in April 2006 and a further report was requested at that meeting.
4.2 Since that time the Council has agreed an Older People’s strategy and appointed a Councillor Champion for Older people.

The Council has been working closely with partners such as Age Concern and the Older People’s advisory group to develop an older people’s web site supported by the Council’s web infrastructure. This will be developed and managed by older people from within the Borough.

38% of the Council’s citizens panel is over 50 as opposed to 24.9% of the general Rossendale population – this suggests that our older people are very engaged with the council.

4.3 The main concerns of the consultees were:

- Environment
- Transport
- Social/Leisure Activities
- Health and Social Care
- Community Safety

The attached table shows achievements to date as reported by LSP partners on achieving against the older people’s agenda as stated in the Older People’s strategy.

The five areas considered by the strategy are:

- Financially and materially secure
- Accessing mainstream services
- Making a positive contribution
- Healthy and Well
- Safe and supported

The table in appendix 1 shows recent Partnership activity to improve life for older people.

Appendix 2 shows the LAA targets for older people and the Partnership activity to achieve the targets in Rossendale.

Appendix 3 shows recent LCC contributions towards older people’s activities.

5. COMMENTS OF THE HEAD OF FINANCIAL SERVICES

5.1 There are no financial implications of this report

7. COMMENTS OF THE HEAD OF LEGAL AND DEMOCRATIC SERVICES

7.1 None

8. COMMENTS OF THE HEAD OF HUMAN RESOURCES

8.1 None
9. CONCLUSION

Some progress is being made by the LSP on delivering against the needs of older people however, the LSP should consider the need to explicitly identify the activities which the theme groups are delivering against which will assist older people.

11. CONSULTATION CARRIED OUT
LSP Executive and Theme Groups

<table>
<thead>
<tr>
<th>Contact Officer</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Miladur Rahman</td>
</tr>
<tr>
<td>Position</td>
<td>Community and Partnerships Officer</td>
</tr>
<tr>
<td>Service / Team</td>
<td></td>
</tr>
<tr>
<td>Telephone</td>
<td>01706 252413</td>
</tr>
<tr>
<td>Email address</td>
<td><a href="mailto:miladurrahman@rossendalebc.gov.uk">miladurrahman@rossendalebc.gov.uk</a></td>
</tr>
</tbody>
</table>

Either

<table>
<thead>
<tr>
<th>Background Papers</th>
<th>Place of Inspection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Older people’s strategy</td>
<td></td>
</tr>
<tr>
<td>Report to O&amp;S April 2006</td>
<td></td>
</tr>
<tr>
<td>Appendices to the previous report</td>
<td></td>
</tr>
<tr>
<td>Name of organisation</td>
<td>Activity</td>
</tr>
<tr>
<td>----------------------</td>
<td>----------</td>
</tr>
</tbody>
</table>
| ELPCT Accident Prevention Team (ACAP ) | FALLS REDUCTION | To date over 150 Rossendale people attended Monthly ‘Passion for life’ sessions at the Haslingden Link - health checks, BP checks, Podiatry advice, Care & Repair, exercise activity, Welfare info, Age Concern, Fresh fruit & Vegetable raffle prizes, Farmers Market Donated prizes also. Falls prevention Play, Running monthly Sept 06 to May 07. Ferrule checking and changing. | Community Team Members 8 in total trained in Falls Prevention delivering presentations to Seniors groups and other venues - peer to peer, laptop, projector, camera provided by ELPCT, IT training arranged. | Rossendale Community Member now Chair of Falls Collaborative Steering Group – previously chaired by Director of Nursing. | • Healthy and Well  
• Accessing mainstream & Community services  
• Making a positive contribution |
<p>| Rossendale Leisure Trust | Tea dances at Bacup Leisure hall | 100 older people | Increased social activities, increased physical activity for older people | Well attended and becoming really important for older local people. | • Healthy and Well |</p>
<table>
<thead>
<tr>
<th>Name of organisation</th>
<th>Activity</th>
<th>Number of older people affected/involved</th>
<th>Outcomes for older people of activity</th>
<th>Comments</th>
<th>Older People's Framework Outcomes achieved:</th>
</tr>
</thead>
</table>
| Rossendale Borough Council | Older people's Focus group | Potentially impacts on all older people across Borough | Improved service delivery as service areas alter approach to service delivery based on results of consultation | • Accessing mainstream services  
• Making a positive contribution |
| Rossendale Borough Council | Older People’s Strategy | Potentially impacts on all older people across Borough | Improved service delivery as service areas alter approach to service delivery based on results of consultation | • Accessing mainstream services  
• Making a positive contribution |
| ELPCT | Older people involved in the change from a Local Implementation Team to a Partnership Board | Members of Rossendale Seniors Advisory Group, who link with the other forums in east Lancashire as well as local people in Rossendale | Involvement in Service improvement across all sectors in the Health and social care economy.  
Lay representatives will be members of the newly formed Partnership Board | • Accessing mainstream services  
• Making a positive contribution |
| Rossendale CAB | Advice for all members of the community | 544 (17% of all issues dealt with were involving people over 60) | Increased income (benefits) debts managed, housing problems resolved, neighbour disputes dealt with | • Financially and materially secure  
• Accessing mainstream services  
• Safe and |
<table>
<thead>
<tr>
<th>Name of organisation</th>
<th>Activity</th>
<th>Number of older people affected/involved</th>
<th>Outcomes for older people of activity</th>
<th>Comments</th>
<th>Older People's Framework Outcomes achieved:</th>
</tr>
</thead>
</table>
| Rossendale Homestart | Older People Volunteer Support      | Benefits for volunteers and older people utilising service |                                       | Programme has just commenced                      | • Volunteers – social making a positive contribution  
• Can improve health/mental state and wellbeing of client users | supported                                   |
<table>
<thead>
<tr>
<th>Outcomes</th>
<th>Ref</th>
<th>Indicators</th>
<th>Baselines</th>
<th>Targets 2007/08</th>
<th>Targets 2008/09</th>
<th>Rossendale Partnership Activity to achieve targets</th>
</tr>
</thead>
</table>
| **Outcome:** Improved well-being of Lancashire’s older people           |     | Rates of fractured hips in people aged 65 & over (NHS hospital episodes per 1000 population over 65) | 2003/04  
1652 (8.58 per 1000 over 65 pop) | 1802 (9 per 1000 over 65 pop) | 1833 (9 per 1000 over 65 pop) | Activity to achieve targets |
| **Sub outcome:** Less financial poverty amongst Lancashire’s older people |     | Number of new awards of attendance allowance, disability allowance, pension credit, housing benefit, council tax benefit and carer’s allowance made to people aged over 65 as | 2004/05  
1571 | Without reward: 850 | Without reward: 950 pa [total 2550 cumulative over 3 years] | Welfare Take up campaign |

8x8 by 2008
<table>
<thead>
<tr>
<th>Sub-outcome: Lancashire’s older people have a greater say in how local services are developed and delivered</th>
<th>a result of help provided by Lancashire County Council and District Councils and measured by Lancashire County Council’s data.</th>
<th>Enhancement in performance: 4200 cumulative over 3 years</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>H27</td>
<td>No. of attendances at older people’s representative bodies such as Older People’s Partnership Boards and forums</td>
<td>2005/06</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>120</td>
<td>360</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>420</td>
</tr>
<tr>
<td></td>
<td>Older People’s advisory group supported. Older People’s focus group met and to meet at least annually. Consultation on going with Older people through age concern in places where older people already meet. Older People’s strategy approved and being delivered against</td>
<td>8x8 by 2008</td>
<td>8</td>
</tr>
<tr>
<td>Outcomes</td>
<td>Ref</td>
<td>Indicators</td>
<td>Baselines</td>
</tr>
<tr>
<td>----------</td>
<td>-----</td>
<td>------------</td>
<td>-----------</td>
</tr>
<tr>
<td>Sub outcome: Better access to services and more local choice for Lancashire’s older people</td>
<td>H28</td>
<td>Number of journeys undertaken by older people using the innovative transport schemes via the NowCard</td>
<td>2004/05&lt;br&gt;11 million</td>
</tr>
</tbody>
</table>

This measure will develop further during 2007/08 and in the 2nd refresh. This development will be linked to a bid for European Union funding of an Integrated Transport Pilot project. The outline bid will involve partners in Europe and across the county to provide improved access to transport to excluded and disadvantaged individuals and communities. This will be cross referenced to measure E11.
<table>
<thead>
<tr>
<th>Outcomes</th>
<th>Ref</th>
<th>Indicators</th>
<th>Baselines</th>
<th>Targets 2007/08</th>
<th>Targets 2008/09</th>
<th>Rossendale Partnership Activity to achieve targets</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Outcome:</strong> Lancashire people with mental health problems, learning and physical disabilities and sensory impairment are more independent and have a better quality of life</td>
<td></td>
<td>No of leisure and learning sessions undertaken by older people and people with disabilities, sensory impairment and mental health problems</td>
<td>Baselines will be set against each part of this indicator as it is developed and data becomes available. It remains a key is finalised the wellbeing of older people and vulnerable groups, and developing innovative work in this area</td>
<td>To be set at 2nd refresh</td>
<td>To be set at 2nd refresh</td>
<td>RBC support RLT to ensure delivery of services for people with disabilities and health problems including exercise on prescription</td>
</tr>
<tr>
<td><strong>Sub outcome:</strong> Better access to leisure, adult learning, employment and social opportunities for Lancashire’s older people and people with disabilities</td>
<td>H29</td>
<td>[This indicator to be subdivided to allow data to be used as it becomes available. The comprehensive nature of this measure has resulted in further work being required to produce a definitive indicator and incorporate innovative work]</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8x8 by 2008
<table>
<thead>
<tr>
<th>Sub outcome: Reduced impact of long term and chronic health conditions</th>
<th>H30</th>
<th>Number of emergency admissions to hospital of people 65 and over suffering from long term health conditions (diabetes, chronic heart disease, respiratory disease and acute psychosis) per 1,000 population</th>
<th>2003/04</th>
<th>45.2</th>
<th>43.0</th>
</tr>
</thead>
<tbody>
<tr>
<td>H31</td>
<td>Number of emergency admissions to hospital of adults under 65 suffering from long term health conditions (diabetes, chronic heart disease, respiratory disease and acute psychosis) per 1,000 population</td>
<td>2003/04</td>
<td>2004/05</td>
<td>2005/06</td>
<td></td>
</tr>
<tr>
<td>-----</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>--------</td>
<td>--------</td>
<td>--------</td>
<td></td>
</tr>
<tr>
<td></td>
<td>----------------------------------------------------------------------------------------------------------------------------------</td>
<td>6.95</td>
<td>6.53</td>
<td>6.43</td>
<td></td>
</tr>
</tbody>
</table>

8x8 by 2008
Lancashire County Council activities supporting Older People.

NOTE FOR RBC PERFORMANCE O&S
Services for Older People in Rossendale:
Some recent developments in Lancashire County Council

February 2007

Lancashire Local – Rossendale
Lancashire Local – Rossendale has considered several reports on services for older people in the past nine months and members have been pro-active in identifying and taking forward local priorities. Agenda items have included:

- Consultation on the draft Lancashire Strategy for an Ageing Population and identification of key issues for Rossendale:
  - The need to introduce a welfare benefits take-up scheme in the district. This is now being pursued through an Advice Plus partnership Lottery funding bid led by CAB
  - The need to develop a long-term housing strategy to cater for the growing proportion of older people in the borough.
  - The need to ensure that town centre and night-time economies cater for people aged 50 plus as well as for younger people, to encourage community cohesion.

- Consideration of a district performance information report from Older People’s Services (part of Adult Social Care) in Rossendale – this is attached separately.

- Consideration of the lack of relationship between the LSP’s Health and Well Being Theme Group and the Local Implementation Team for Older People – this is now being addressed and has also been discussed at the Health and Well Being Group on 2nd February.

- Consideration of how better to integrate borough and county responsibilities in relation to providing aids and adaptations.

Enhanced Two Tier Local Government
Rossendale Borough Council is one of seven districts signed up along with the county council to a commitment to improve two-tier local government in the context of the 2006 White Paper. Commitments made go right across the spectrum of local government services but include the following which have a bearing on services for older people:

- Development of joint multi-district level work on supported housing, building on successful work being developed within the LAA.
- Explore county-wide delivery of disabled adaptations and improve consistency of approach across the county.
- Seek to harmonise districts’ policies and assessment processes relating to vulnerable clients.
- County, districts and Legal Services Commission to work together to identify needs for welfare rights advice work on a county-wide basis, then
co-ordinate the funding and delivery of advise services taking account of both locality and county considerations.

Preventative Strategy for Lower Level Needs
The above strategy has been developed by the county council in consultation with district partners including LSPs, and priorities for each district have been agreed and are being taken forward by the LSP. For Rossendale these are:
- Improving access to services – this is being taken forward through the LSP’s Transport and Highways Working Group and a planned conference on the subject.
- Better co-ordination of practical assistance (gardening, cleaning etc.) – a scheme in Blackburn is being considered as a model for Rossendale.
- Improved information on services available (the problem in Rossendale is not a lack of local services but poor co-ordination and communication, along with access issues as above).

Small Grants Funding
Some examples are:
- The use of the Lancashire Local – Rossendale Local Grants Fund to support a number of community initiatives benefiting older people in the borough.
- Lancashire County Developments Ltd provided £6,000 grant for the 2 Young 2 Retire Job Club run by Gateway-2 in Rossendale
- Lease of Life Fund for Older People provides small grants to voluntary and community organisations providing activities for older people.
- County Council Member Champion for Older People (CC Dorothy Westell) has an annual budget of £10,000 to fund projects across the county.

East Lancs Adult Learning
- Almost half (49%) of all adult learners in Rossendale are classed as ‘older learners’.
- East Lancs Adult Learning in Rossendale provides 539 courses for 1,722 learners (i.e. around 850 older people within this total) at 73 different venues around the valley, many of them local community centres.

Libraries and Information Service
Aside from the fact that older people are more likely than younger people to be active library users generally, the Libraries and Information Service makes the following additional provision for older people in Rossendale:
- Mobile libraries regularly visit sheltered housing schemes etc.
- ICT adaptations provided in libraries for people with visual impairment or hearing difficulties
- The service does pro-active work with older people e.g. reminiscence therapy projects.

Jerry Smith
LCC District Partnership Officer, Rossendale