	Responses Query	
Views	Comments	
In favour	Yes I would like new kitchen & bathroom. It's about time some money was spent on the houses because nothing gets done. So it's a good idea for the transfer to go ahead	
In favour	Will be able to upgrade homes, enabling tenants to have a better quality of life	
In favour	What is the timescale for fitting new kitchens and bathrooms	
In favour	We say yes to all we have read in leaflets & booklets sent to our door. Yes to less waiting periods. Yes to fairer housing and all repairs. Yes	
In favour	We rather like the idea of having a shower put in, also new fences around the house & maybe double glazed windows	
In favour	We are satisfied with the proposal	
In favour	We are satisfied with the proposal	
In favour	We are in favour of the transfer. Providing green vale homes stick to their promises. Where we live we need better access to our property as well as improved parking facilities	
In favour	We are in favour because of the improvements to our homes we would receive such as upvc windows/doors and new bathroom suites etc. Also a more economical heating system	
In favour	Very much in favour because homes will be modernised to a better standard. Repairs done much quicker. Can't see how tenants can refuse because everyone will benefit in every way.	
In favour	Very good information	
In favour	Time span of when the alterations to take place. You say that the transfer hasn't even taken place yet, so are you just building tenants up? For what? Years of waiting. Hope you are not making all these promises like the Council, to let us down.	
In favour	The transfer will mean that our windows, doors and kitchen will be renewed as they are really in a state of repairs and not safe	
In favour	The sooner the better	
In favour	The proposals are very good. I have a few things I would like to talk about so would like a visit from someone	
In favour	The proposal is fine	
In favour	The proposal has been handled in an extremely informative & professional manner by the council, who should be proud of it. The transfer is necessary and will not only improve Rossendale but release much needed funds for the borough. Well done RBC.	
In favour	The offer of a refurbished kitchen and shower in bathroom	
In favour	The kitchen is 40 yrs old & I look forward to GreenVale Homes keeping their promise to provide new ones. I am unable to use bath, I desperately need a shower	
In favour	The improvements that they are going to make to our houses made me realise we will all be better off with green vale homes	
In favour	The idea of new kitchens & bathrooms really appeal to me. Also a tenant for almost 40 years, would I still be able to buy at a discounted rate?	
In favour	The flats need to be upgraded and a transfer seems to be the only way to gain improvements.	
In favour	The fact that the property hasn't been modernised in any way since it was built 35 yrs ago. The new kitchen and bathroom are very old and in need of modernising. Also other aspects of the change would be beneficial	
In favour	The doors & windows are fine. An improvement on street lighting would be helpful	
In	The council does not do repairs to the property, so I am sure someone else can do a better job. No matter how	

	Responses Query
Views	Comments
favour	well a tenant looks after their home there is no help from the council
ln favour	The above transfer can only be good for all council tenants. Good luck in the ballot
In favour	Some of these houses are in desperate need of upgrading new kitchens & bathrooms, also new radiators. Houses on Holland Ave, Rawtenstall are way behind with modernisation - old sinks & baths in them, also kitchen units falling to bits.
In favour	Reading the information, we are led to believe that Green Vale would be able to improve on the maintenance, appearance & comfort of our homes e.g. dbl glazed windows & doors which have been put in some areas but not ours. This would be our 1st priority.
ln favour	Proposal sounds like a good housing service. I hope the affordable rent is maintained, as I live alone and pay full rent
ln favour	Parking spaces - there aren't any at all
ln favour	New windows and doors. New central heating system
ln favour	New garden fences, front & rear. Gardens landscaped to tenants requirements. Local area to be made more tidy so people can take pride in area
ln favour	More money to improve my home. Tenants involvement. To have more homes built with rents that people can afford
ln favour	Lovely kitchen and bathroom to be proud of
ln favour	Look forward to having more modern fixtures & fittings
ln favour	Like the fact that repairs will be done and internal refurbishment & new heating systems will also improve run down dwellings in the valley
ln favour	Like most things
ln favour	Like bathrooms & kitchens updated
ln favour	Kitchens brought to a better standard. Individual assessment for people with disabilities assistance with minor repair service. Cleaner, safer homes
ln favour	Just get on with the transfer instead of wasting money on glossy brochures telling us what has been said before. You don't dally with other changes
In favour	It seems that were transfer to go ahead, any repairs would be done to a proper standard & not just botched. I visited a roadshow & completed a form asking for more info on Orlit Houses - keep getting different replies. What's happening?
ln favour	It looks alright on paper - lets see if it all works out
In favour	Is Green Vale Homes just the Council re-branded? When will Senior officer jobs be advertised? Will I still have junkies next door? What input will I have for voting at the AGM? How much will the board control? How many managers compared to now? Tell the truth
ln favour	In favour so long as Para 3 page 22 is permitted
ln favour	Improved living. Improved ASB. Fair housing for all. Improved fairness for existing council tenants for re- housing. Better repairs service. We say yes to change
In favour	If transferred I hope that Green Vale Homes treat pensioners better than Council (Whitworth N Office are pathetic). They listen to no-one and will do nothing for decent pensioners. Also, do something about people letting their dogs out to foul pavements
ln favour	If it is true what the two people at the showroom in Bank Street say then I'm all in favour
In	If council has no money then transfer is the best thing
	$P_{age} 2 \text{ of } 7$

Response Query Responses Query

Views	Comments
	Comments
favour	
In favour	I would like to partition my area off at my front door so have a little privacy so that I can let my dog out on the landing so it's not bothering anybody
In favour	I would like to know the costs to date. My very small bungalow is ok - kitchen unsatisfactory, communal areas neglected, much more could be done at front but on the whole environs pleasing. Section 6 sounds alright
In favour	I would like a shower put in as I'm disabled & struggle getting in & out of bath. Should provide showers & baths anyway. Kitchens need more cupboards and made safe with ovens. Mine's poss. a fire hazard.
In favour	I think this will be good for tenants
In	I think the transfer would be beneficial. I lived in 3 council flats so have some experience - all people want is to be comfortable in their homes especially when getting old.
In favour	I think the transfer is a very good idea. I think it would benefit everyone, especially older people in sheltered accommodation and also parking spaces
In favour	I think the extra finance will benefit tenants and it will be nice to have properties brought up to date
In favour	I think that Rossendale BC have not shown very much enthusiasm for property maintenance or general repairs. The proposed spending by Greenvale is so much greater, with a better interest being shown regarding the needs of its tenants
In favour	I think that changing to Green Vale Homes would be excellent as the now Council has got away with bad management and outrageous excuses for too long now.
In favour	I think older people should be treated a bit better than they are now
In favour	I think it's great if everyone gets new kitchens, bathrooms & windows etc.
In favour	I think it's a good idea to vote yes. We would be able to have more updated kitchens & bathrooms. My bathroom is still the same as when they were built. The sooner the better - don't leave it till we are too old
ln favour	I think it's a good idea. The proposal will save the Government money. Also it's better to get the work done on houses rather than letting properties detireate
ln favour	I think it is a good thing. The kitchen & bathroom we have now are very old and we could do with new ones. Money will be spent on new things
In favour	I think it is a good thing for us. I am all for it
In favour	I like what I have read
ln favour	I like the way houses will get the improvements they need
In favour	I like the sound of all the proposals in the transfer. I hope promises will be kept
ln favour	I like the proposals and think we would have a better deal with them than with the council, who don't have enough money for repairs & maintenance. We older people worry about the upkeep of our older property.
In favour	I like the proposals
In favour	I like the proposal, it's a good idea. We could do with new kitchens, bathrooms, windows and doors because it would be better to look at
In favour	I like the proposal because we will get all the properties modernised and it will improve the look of the estates
In favour	I like the kitchens & bathrooms. About time houses brought up to date
In favour	I like the improvements e.g. new kitchens, bathrooms etc

	Responses Query
Views	Comments
In favour	I like the idea that the interior of my home will be improved - as long as rent rises are kept in line with Council policy
In favour	I like the idea of more scrutiny re: nuisance behaviour. Policies regarding the dumping of old furniture etc. should be enforced or upgraded where necessary
In favour	I like the idea of improvements also the fact that our outdated heating system will be replaced by a modern none which will save a lot more money on our gas bill
In favour	I like the idea of a new kitchen & bathroom. Improved central heating and fences at the front of the house
-	l libe and this such as the literan Q hathances. There is each and this should libe that is made the fourt of the
In favour	I like everything about the kitchen & bathroom. There is only one thing I would like, that is make the front of the house more private by putting a fence & gate at the front
In favour	I like all the proposals
In favour	I just hope everyone keeps to the promises they are making
In favour	I have noticed a change. Jobs being done a lot quicker, I hope it carries on
In favour	I have been reading all the information on green vale homes and am sure this is the only way forward. If left to the council it wont get done, they cannot finance work like this so I'm all in favour of transfer
In favour	I do hope that they take the grass cuttings away as it is difficult for people who do and an eyesore for people who cannot do.
In favour	I can see no reason whatsoever not to go with Green Vale Homes
In favour	I believe there could be a better response to housing repairs than there is at the moment
In favour	I believe that with money invested in the properties, this could create more pride in the local environment by tenants and therefore create better community spirit
In favour	I am in agreement with the proposals as long as they can be carried out
In favour	I am in agreement with the proposal. When you get round to it, I really would appreciate a shower as I find it difficult to use the bath
In favour	I am all in favour of proposed commitments but am interested to find out whether I'm eligible/entitled to said improvements & how you decide which properties/street are.
In favour	Have old metal window frames, put in over 30 yrs ago. Patio door also metal and doesn't lock, had to put a pad lock on it. Pensions believe I own the house (due to windows). I am fed up with it, so help me and get them out.
In favour	Go ahead
In favour	Go ahead
In favour	Getting repairs done much quicker and less fuss. Also more for the elderly with aids to help make life easier
In favour	From what I have been told & seen it seems to be a very satisfactory arrangement. I would like however to see more parking off the road i.e. driveways being installed in gardens etc.
In favour	Fair rents. Modernisation of facilities. Quicker response times. Better estate management
In favour	Every thing sounds for the better, as the council say, they haven't got the money to do the improvements
In favour	Double glazing, new central heating system good. Top priority
In favour	Dislikes - none. Especially like - kitchen improvements. Bathroom re-vamp, shower & tiling. Security light outside

## Responses Query

Views	Comments
In favour	Council tenants will benefit from this takeover
In favour	Council tax & housing benefit are currently applied for & provided seamlessly with minimum bureaucracy. Please address this & clarify the rather vague statement regarding these matters
In favour	Can't fault RBC for repairs etc. however hope green vale would consider fencing repair to rear garden. Have a problem with sheep wandering. New kitchens/bathrooms are a must. Place for wheelie bin at front, they are unsightly when left outside
In favour	Better refurbishment i.e. bathrooms, doors, kitchens - all in favour of
In favour	Anything would be better than the present system
In favour	An improvement will be a stop on property/business holders who are getting preferential treatment. E.g. 18 out of 28 flats at Tong lane now tenanted by ex owners, who are always at the top of the list. I trust the new landlord will close waiting lists
In favour	Although updating the inside is a good proposal I would like more consideration to the entrance ways of the flats which are a disgrace and a big let down to the appearance
In favour	All the improvements that will be done. Modernising of kitchens & bathrooms. Also the fencing off of the gardens
ln favour	All proposals accepted. The sooner the better
In favour	All in favour of quicker repairs and more modern fixtures & fittings. How anyone can object to this I do not know!
In favour	A lot of work & thought has gone into this. It is the way forward
In favour	A lot of thought has gone into this

	Responses Query	
Views	Comments	
Not in favour	Would like to speak to someone face-to-face	
Not in favour	This is a prime case of the Executive Branch of Central Government off-loading its responsibilities. Denying Local Government the money required & allowing a Housing Association to replace same is nothing but a 'loaded deck'	
Not in favour	This information booklet gives no indication to council garage tenants - as to what the proposals for the future use, maintenance, rent increases, refurbishment or anything at all. Why not?	
Not in favour	The only complaint I have about my present tenancy is that the railing and gates have never been painted since the houses were built	
Not in favour	Rent increases. Can't tell people what pets they can keep. Total disruption if properties upgraded, have just decorated	
Not in favour	On the one hand I like what I have read but am happy with my existing landlord	
Not in favour	Lived in Council houses all our lives, very satisfied. Don't fancy higher rents, as how they put it they are always higher	
Not in favour	I would rather stop with the Council if that is alright	
Not in favour	I would like to know more on the right to buy as we have only been with the council for 2 months 2 weeks	
Not in favour	I think it is a con, just like the council in Manchester when they swapped.	
Not in favour	I rent my home from the council which was good enough to re-house me so my loyalty stays with them	
Not in favour	I don't like starter tenancies. If they are doing one job at a time and not all at once then they won't finish any sooner. We have to wait now and will have to wait 5 years. When we decorate you come and wreck it. Don't want to speak to anyone.	
Not in favour	I believe if the Government wants council houses brought up to a certain standard they should loan the appropriate amount of money to councils to fund the improvements. The ballot is biased, in favour of transfer	
Not in favour	I am satisfied with the Council - they do repairs on time and I have not had any problems with their service	
Not in favour	Happy with things as they are. Always have been very satisfied with our Council. Plus we know that the rents are always higher with other companies	
Not in favour	Do not trust the glossy new kitchens, bathrooms etc. No promises until it's delivered. Non profit company??? Better the devil you know than the devil you don't.	
Not in favour	Borrowing large amounts of money - high interest rates, high inflation, rent increases. Some people don't get pay rises to cover inflation. Rossendale is worst run council, don't believe anything they say. Rossendale charges dear rents but rotten service	
Not in favour	Always like the council never any problems. Come straight away when jobs need to be done	

	Responses Query	
Views	Comments	
Unsure	Would like to see rent rise in line with inflation. Do not like the term "similar rents"	
Unsure	There seems to be a lot more helpful things with green vale homes, but we will have to see if they stick to what they say. I have needed repairs to my home for a long time, reported them but still nothing done.	
Unsure	The improvements sound good but which area will have what done? Newchurch is a nice area & tenants take care of it which means it gets left out by the Council. Will only run down areas get improved?	
	Prospect of home improvements & safer environment. Concern about ASB & undesirable tenants being housed in flats with older residents. Have experienced someone being hounded out by neighbours who were totally unacceptable.	
Unsure	In what order of importance will upgrading be carried out and will all kitchens & bathroom be replaced on an age basis. Or will people who have looked after their units by penalised by having to wait?	
Unsure	If bank rates increase, how will Green Vale pay back money borrowed without passing on the increase? Have people running GreenVale been voted into position? If they are not doing a good job, can they be voted out?	
Unsure	I would like to know if new windows & doors would be fitted in bungalows if we stayed with the council or would we get them done quicker if we transferred as ours are rotting. I get slug trails in my living room when it rains since building work on back	
Unsure	I am worried that there is only one Haslingden person on the board of directors. The feeling is that the other side of the valley always comes first, and this doesn't help to dispel them.	
Unsure	I am in favour of the proposed changes but would like to know how much re-decorating would be needed and whether we would have to fund it ourselves. Also I hope we could have the work done without having to move out	