

CONSULTATION

UNDERTAKERS

FRED HAMERS

- happy with new interment form
- suggested giving a copy of the interment form back to customer at time of arrangement (them to copy)

KNIGHT & BOYS

- happy to have customer sign new int form

JOHNSON DURNING & WOODS

- reluctant to discuss in and outs with customers at time of funeral booking. Dont want to get involved with explaining our regs
- reasonably happy with interment form but duplicate pad would be better so that copy can be given to customer (I explained difficulties of this due to double sided form)
- feels we should clear all unauthorised memorials to stop perceived unfairness
- Pictorial leaflets in pack (or to hand out) would be handy as customers don't read documentation. They think interment form may still not be read properly by some.

FRANK DUFFY

- Keep it simple
- New interment form good idea
- State on form that this will apply to all new and reopen graves and give a date
- Happy to ask customers to read form before signing

IQBALS

- New form good idea with clause absolving council of blame where public chose to backfill their own graves

ASHWORTH & BAKER

- Happy to take customers through new form or to give out any handouts that we produce

MEMORIAL MASONS

ROSSENDALE MEMORIALS

- Knows the 18" rule for planting and tells customers if asked

ROCHDALE MEMORIALS

- No quibble but would like to see memorial permit fee included in grave purchase fee (council would benefit as all customers would then be charged regardless of whether memorial is placed and it would also avoid problem with unscrupulous masons not paying)

J CHILD & SONS

- Memorial application form could be altered to include paragraph on our right to remove unauthorised
- Could insist on compulsory insurance for memorials (Rochdale do this)
- Would also like mem. fees attached to grave purchase
- Make sure mem form states that memorial is responsibility of the owner

STEVENSON MEMORIALS

- Will help in any way, unauthorised memorials sometimes cause them problems when fixing
- If we produce leaflet on what is & isn't allowed they will hand it out