

Subject:	Memorials on Graves	Status:	For Publication
Report to:	Policy Overview and Scrutiny		Narch 2011
	Cabinet	17 th I	March 2011
Report of:	Director of Customers and Communi	ties.	
Portfolio			
Holder:	Environment		
Key Decis	ion: Yes/No		
Forward Pl	an Y General Exception	Special l	Jrgency

1. PURPOSE OF REPORT

- 1.1 To give members information around the current issues faced with enforcing the existing Cemetery rules and regulations, in particular those in relation to memorials located on a grave.
- 1.2 To set out some options for consideration and to enable agreement on the procedure for implementing / enforcing the cemetery rules and regulations.

2. CORPORATE PRIORITIES

- 2.1 The matters discussed in this report impact directly on the following corporate priorities:-
 - A clean and green Rossendale creating a better environment for all.
 - A healthy and successful Rossendale supporting vibrant communities and a strong economy.
 - Responsive and Value for Money local services –responding to and meeting the different needs of customers and improving the cost effectiveness of services

3. RISK ASSESSMENT IMPLICATIONS

3.1 The reputation of Rossendale borough Council (RBC) could be damaged if this policy is seen to be implemented in a non customer focused way. This has been mitigated by carrying out consultation with service users, funeral directors,

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memorials masons; staff and the Fieldfare Trust (lead body regarding national accessibility standards).

- 3.2 RBC may potentially be challenged financially through breach of the Equalities Act 2010 if we fail to meet the needs of all customers. While RBC may be able to withstand a protracted arbitration process and the financial aspects of the challenge, the individual who feels discriminated against may not. The process of challenges can be lengthy, emotionally sapping and costly to the point whereby the individual can withstand the challenge no more. This can mean that challenges do not reach their conclusion and while this may be seen as a financial victory for RBC, it would be a poor result in terms of RBC providing a quality service to customers and morally would be seen negatively.RBC should be aiming to ensure all customers have equal access and not simply avoiding financial challenge.
- 3.3 Increased expenditure may be incurred by RBC if it adopts an alternative policy with regards to cemetery management. A range of alternative options are provided along with implications.

4. BACKGROUND AND OPTIONS

- 4.1 Rossendale Borough Council introduced new cemetery rules and regulations following their agreement at Cabinet on 19th March 2008. These revised cemetery rules and regulations (conditions) were produced after lengthy consultation process with undertakers, funeral directors and memorial masons. A summary of this consultation is detailed at Appendix A.
- 4.2 These new conditions were introduced to mitigate the problems caused by various memorials, including kerbstones and edgings, being placed on graves. Kerbstones, edgings and other trinkets can cut across access routes in cemeteries and therefore:
 - prohibit access for some visitors with disabilities;
 - present a trip hazard for visitors using the routes;
 - lengthen internment process whilst the plot owners are contacted to arrange the removal of the additional memorials prior to excavation (removal of additional memorials can increase the excavation time from 2 hours to 8 hours);
 - prevent the safe storage of spoil removed from excavation as soil has to be stored adjacent to the excavated plots and this is impossible where there are kerbstones, fences and other additional memorials;
 - restrict access for the plant used to excavate graves; and
 - restrict efficient maintenance of the cemetery as staff are unable to make a single pass up and down the plots with the grass mowers.
- 4.3 The new conditions recognise that there was not a consistent approach to erecting memorials in the past, i.e. some memorials did not conform to the dimensions detailed in the previous conditions, and some memorials were placed legitimately at the time, but wouldn't conform to the new conditions.

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- 4.4 In these circumstances, the Council chose not to impose the conditions retrospectively but reserved the right to remove the extended memorials at any time, should these cause a problem to the management and maintenance of the Cemetery.
- 4.5 All new customers and those applying to open existing graves, receive a copy of the new conditions. In addition, temporary notices have been erected in the cemeteries, to let existing grave owners know about them.
- 4.6 However, there have been recent breaches of the rules and regulations and attempts to enforce these have been met with various responses.
- 4.7 Enforcement has mainly been via the issuing of a letter to the grave owner and whilst some people have removed additional memorial items when requested, others have not and some have contacted the local newspaper due to their disagreement with the conditions requested.
- 4.8 Clearly some grave owners still wish to decorate graves with additional memorials and requesting them to remove these has caused various degrees of upset in some cases. Therefore, some alternative approaches have been discussed and are summarised below for the consideration of members.
- 4.9 Consideration has been given to the approach of neighbouring Local Authorities, which can be summarised into the following:
 - Adopt a hard line approach and enforce the policy in all cases;
 - Allocate areas not on graves specifically for these types of memorials; or
 - Allow the additional memorials on the graves, but do not maintain those plots where they have been installed.

A summary of the responses can be found at Appendix B.

- 4.10 Consultation has also been carried out with cemetery staff.
- 4.11 As a result of previously discussing this report and the issues within it at Policy Overview and Scrutiny Committee in June 2010 there has been further extended one to one consultation with funeral directors, undertakers and memorial masons. This consultation was to establish the most practical method of ensuring customers are aware of key items within the cemetery rules and regulations (regarding memorials on graves) at the earliest opportunity so that they can make an informed decision if to use Rossendale Borough Councils cemetery and burial service. Included in this consultation has been the revised interment form.
- 4.12 Also as recommended by Policy Overview and Scrutiny Committee there has been the development of a bereavement services pack currently in draft format. This pack aims to be a more customer friendly way of informing customers about the key messages within the cemetery rules and regulation (Draft text and format examples for discussion are attached as Appendix C).

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- 4.13 **Options for consideration:** The options for enforcement are numerous and each has negative and positive impacts. For ease of interpretation and comparison examples of these have been put in to table format as appendix D.
- 4.14 The criteria to consider when selecting the method of enforcement are summarised as follows:
 - Which graves all, new ones only or new ones and those reopened.
 - When retrospectively or from a given date.
 - Where all plots or new / currently unused plots when they start to be used.
 - How allow memorials over the entire grave space or a limited area (current rules allow 450mm / 18 inches from the memorial stone which enables maintenance, burials and access; however a minimum 1.2m / 4ft space between row of memorials meets accessibility standards.)
 - Alternatives offer a designated area within the cemetery to allow memorials to be placed or no alternative area.
 - Fee charge for an alternative memorials space or offer free of charge?

Therefore from those options summarised in the table (Appendix D) one may be selected or cabinet may wish to adopt a different method using the above criteria.

COMMENTS FROM STATUTORY OFFICERS:

5. SECTION 151 OFFICER

5.1 In acknowledging the sensitivity of the report and its various options, there will be financial implications (either positive or negative) as a result of final Member recommendations. The financial implications are not however quantified within the report.

6. MONITORING OFFICER

6.1 The Council cannot avoid liability for death or personal injury which may result from hazards on land which they manage. Non enforcement of the cemetery rules and regulations or failure to maintain adequately would pose a risk of legal claims against the Council.

7. HEAD OF PEOPLE AND POLICY (ON BEHALF OF THE HEAD OF PAID SERVICE)

7.1 No HR implications.

8. CONCLUSION

8.1 Unauthorised memorials cause a problem to the safe and efficient use and maintenance of municipal cemeteries for a number of reasons.

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- 8.2 The issue of additional memorials is clearly emotive and one that needs to be approached with caution. Should RBC wish to consult with stakeholders this needs careful consideration.
- 8.3 Rossendale has attempted to enforce its policy on unauthorised memorials with limited success on a number of occasions; it is likely that any additional enforcement, without any real commitment will experience the same limited success.
- 8.4 Failure to remedy accessibility problems can result in moral and financial loss with individuals being left feeling discriminated.

9. **RECOMMENDATION(S)**

- 9.1 That members recommend the options for enforcement in the table (Appendix D) and recommend to Cabinet an approach to be adopted; or
- 9.2 That members recommend a completely different approach to the options as set out in the table (Appendix D) using the criteria stated in section 4.14.

Please note that Policy Overview and Scrutiny Committee held in June 2010 expressed preference for option 3 (shown in appendix D) if accompanied by a revised interment form and bereavement services pack, with a defined date for commencing enforcement.

Since June 2010 further options have been added – 7 and 8 (shown in appendix D) – as a response to the equalities Act 20101 and staff training.

10. CONSULTATION CARRIED OUT

12.

10.1 Consultation with stakeholders is detailed in the attached appendices.

11. COMMUNITY IMPACT ASSESSMENT

BIODIVIERSITY IMPACT ASSESSMENT	
Is a Community Impact Assessment attached Yes	/ No
Is a Community Impact Assessment required Yes	/ No

- Is a Biodiversity Impact Assessment required Yes / No
 - Is a Biodiversity Impact Assessment attached Yes / No

Contact Officer	
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No background papers

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Appendix A. Summary of Comments from Funeral Directors/Memorial Masons

A copy of the revised cemetery procedure, and cemetery rules and regulations, were distributed to all local Funeral Directors/Memorial Masons. All consultees welcomed the proposal and a summary of their additional comments can be found below.

• Size of memorials

 Overall the feedback received stated that the dimensions for memorials were incorrect, too small in size or difficult to understand. To counter this, Rossendale changed the dimensions of the policy to include only minimum and maximum sizes. The overall size options remained the same

BRAM Registration

- This was welcomed by all masons with the exception of one who wasn't registered.
- Range of Memorials
 - Some memorial masons didn't want to limit the type and range of memorials a customer could purchase. Rossendale had to limit the size due to memorials being removed on some occasions for access. However, we did remove the need to limit styles but added that all memorial applications must be submitted for approval by the council before approving with the customer.

• Memorial Foundations.

 Some memorial masons didn't feel that Rossendale's foundations met the NAMM code of working practice. Rossendale no longer install foundations, this function is to be undertaken by the masons

• Charter for the Bereaved

 It was recommended that subscribing to the Charter for the Bereaved would extend the range of services offered by Rossendale. Rossendale reviewed this charter and deemed our rules and regulations to be more appropriate at the time.

• Appointments for memorials

- The original procedure specified that all memorial masons must first meet the bereavement services manager to discuss the location, size, and shape. This was to prevent any unauthorised memorials being fitted without our consent. This was later dropped from the procedure
- Time scales for applications.
 - The cemetery procedure states that applications must be completed within six weeks of making the initial application. This

date was queried as being insufficient; however, this timescale was misunderstood as a total timescale for applying for a memorial.

- Application Forms
 - These were identified as being too small to hold all the information.
- Opening Times
 - Some funeral directors wanted longer opening times.
- Depth of graves.
 - The policy reduced the depths of graves for safety, some funeral directors wanted them deeper.
- Technical Wording
 - Some comments on the technical wording of the document .

Appendix B Neighbouring authority's memorial policies

Blackburn Council Includes Blackburn, Pleasington and Darwen cemeteries.

Policy: Rules and regulations do not permit kerbs or grave surrounds in the older cemeteries. However, new plots allow full length kerbs subject to permit application. Memorial masons must be member of BRAMM (British Register of Accredited Memorial Masons)

Enforcement: Blackburn Cemetery and older Darwen Cemetery now have no more space for new graves. Prior to mid 1990's the no kerbstone/planting policy was enforced, families written to and unauthorized kerbs removed. However, due to adverse publicity in the press etc. nothing has been done since to enforce the regulations and many more kerbs and plantings have appeared. The plots in the younger Darwen and Pleasington cemeteries that are under the same regulations and unauthorized kerbs and plantings are removed as they appear. In these cases where unauthorized memorials appear in the newer cemeteries, Blackburn Council will write to the grave owner stating that the memorials are not allowed. If the memorials are not removed then the council will remove them and put them in store. Marble kerbs are allowed in the newer sections subject to permit and appropriate fee.

Hyndburn Council Includes Accrington, Gt Harwood and Church cemeteries.

Policy: Rules and regulations state that cemetery is lawn cemetery but is not specific about what is allowed. Memorial masons that are not members of BRAMM can still work in the cemetery providing they submit memorial application and gain approval. As common 12 inches at the head of the grave is allowed for gardens.

Enforcement: Up to 12 months ago the policy was well enforced, new full length grave plantings and kerbstones were identified. A first letter is sent to the grave owner then followed up with a second letter. After no response the kerbs and plantings were removed and stored for three months. However staffing issues have meant that this has not been enforced in previous year, this has resulted in many more grave plantings and garden kerbs.

Burnley Council Includes large sized Burnley Cemetery and also Padiham cemetery.

Policy: Some areas of the cemetery allow kerbs and plantings, certain areas are strictly lawned and no plantings or kerbs are allowed. Purchasers sign to say they will adhere to regulations. Monumental Masons must be members of BRAMM.

Enforcement: The lawned section is strictly no plantings or kerbstones allowed whatsoever. Any kerbs or plantings that appear are graves are written to (addresses from grave book and electoral register), the unauthorized memorials/kerbstones are then removed. Fences are removed immediately. For the conventional plots unauthorized kerbs that appear on graves are not dealt with, officially these are not allowed and they will be removed if the situation gets out of hand. Burnley Cemetery has an on site office and enforcing the regulations is easier.

Pendle Council Includes Nelson, Colne cemeteries etc.

Policy: Kerbs and plantings are not allowed apart from a 12inch square at the head. The two new plots at Nelson Cemetery are the only plots to allow full length kerbs subject to permit application. All masons must be members of BRAMM. Regulations are issued to purchasers of graves.

Enforcement: Over the years many unauthorized kerbs have appeared, mostly garden kerbs, full length grave plantings and fences. Some steps have been taken to address this however, this is a historic problem and so many plantings and kerbs now exist that it is difficult to target the problem without facing adverse publicity particularly from the children's section. For very problematic unauthorized memorials, families are contacted and the memorials removed.

Conclusion

Majority of authorities insist on BRAMM membership for monumental masons. Unauthorized memorials placed by masons or family will be dealt with promptly. Masons understand the rules of the cemetery and all monuments require approval. Usually, 12 inches at the head of the grave is allowed for grave planting apart from on strict lawn sections.

The majority of authorities do not permit kerbs or graveplantings. However, the situation in many places has got out of hand and is difficult to enforce without bad publicity. Authorities who enforce these regulations will write to the grave owner and then remove the grave plantings or kerbs if no response has been given, the kerbs and plantings are stored for a period should the owners wish to collect them.



Bereavement Services



Introduction

Dealing with the loss of a loved one is a very difficult and challenging time. You must inform a number of people and organisations and complete a number of documents by law. If you are a relative or friend of the deceased you can do some of the things yourself. Other things will need to be done by the executor or administer of the estate.

There are a number of organisations which can offer help and support during this difficult time.

You won't be able to do everything right away, but it is important, as soon as possible to:

- tell the family doctor
- contact a funeral director, if you intend to use one. If the death occurs at home or in a nursing home the funeral director will need to be contacted to move the deceased to a chapel of rest and begin to arrange the funeral
- check the Will for any special requests

Registering a death

When registering a death you must take:

- The medical certificate of the cause of death, signed by a doctor unless the corner is issuing the paperwork
- If available the deceased's birth certificate, marriage certificate and NHS Medical card

After the information has been recorded into the death register, the registrar will issue the necessary forms and certificates.

If a post-mortem examination is not being held, the registrar will give you.

A certificate for Burial or Cremation (called the 'green form 1), giving permission for the body to be buried or for an application for cremation to be made. If the deceased is to be buried or cremated outside England or Wales the corner will issue the necessary forms.

A certificate of Registration of Death (formBD8), issued for the Benefits Agency.

In certain circumstances a death may be reported to the coroner and an inquest may need to be held. The corners officer will provide more information.

Rossendale Council Bereavement Service

Bereavement services are responsible for managing the burial service in Rossendale.

Staff can offer information and advice on how to make the necessary funeral arrangements that will suit your personal needs.

This information pack has been produced to provide more information on the cemeteries and the services we provide.

Opening Hours

The Bereavement Services office is open from 9.00 to 5.00, Monday to Friday. This is the main office for all enquiries relating to cemeteries, ashes plots and memorials.

For further information please contact the Bereavement Services Officer on 01706 238601.



Rossendale Cemeteries

Rossendale Borough Council currently has four cemeteries located at Bacup Whitworth, Rawtenstall and Haslingden.

All have plots available for Catholic, Church of England and non conformist (General) denominations. Both Rawtenstall and Haslingden also have a Muslim section.

Our prime aim is to provide a high quality and dignified burial service for bereaved families of all different religious and cultural backgrounds within the community.

We do not have cremation facilities but this service can be accessed at our neighbouring authorities Hyndburn, Burnley and Rochdale.

Bacup Cemetery



Bacup Cemetery, Brunswick Terrace, Bacup Lancashire OL13 0HD

Tel: 01706 238601 Fax: 01706 873556

Bacup Cemetery opened in April 1862, and to date more than 40,000 interments have been carried out within the 17 acre grounds. Further expansion land is available to the south of the cemetery as and when required.

Bacup is the oldest of the Council's cemeteries. Before the cemetery opened in 1862 most burials took place in churchyards. St Nicholas's at Newchurch being one of the earliest for burials in the Rossendale area.

The public toilets are positioned to the right of the main entrance into the cemetery and there are a 2 water taps within the grounds for use by visitors.

Graves are available for a maximum of 3 interments. Graves can also be purchased for ashes only burial.

Rawtenstall Cemetery



Burnley Road, Rawtenstall, Lancs BB4 8EW

Tel 01706 238601 Fax 01706 873556

The first burial in Rawtenstall Cemetery took place in January 1877. The cemetery currently holds over 21,000 burials and this site also covers around 17 acres.

A recently renovated chapel sits within the cemetery seating about 40 people and can be hired on payment of a small fee. A centrally placed water tap is available for visitors to use.

The cemetery is located only a short walk from Rawtenstall and caters for Catholic, Church of England, Non Conformist and Muslim burials.

Haslingden Cemetery



Grane Road, Haslingden, BB4 4PB

Tel 01706 238601 Fax 01706 873556

Haslingden Cemetery is the smallest of our cemeteries with just under 6 acres in use. The first interment took place here on the 29 April 1902.

It has a small chapel which has recently been redecorated and can accommodate 50 people seated. It also has toilet facilities and a water tap for visitors to use. Graves are available for both coffin and ashes interment.

It caters for Catholic, Consecrated, Non Conformist & Muslim burials.

Whitworth Cemetery

Edward Street, Whitworth, Lancashire OL12 8LE

Tel 01706 238601 Fax 01706 873556 Whitworth Cemetery was opened for burials in 1879. The site caters for Catholic, Consecrated and Non Conformist burials. It also has a refurbished chapel which is available for hire and can seat around 48 people.

The dedicated garden of remembrance offers an alternative site for the burial of cremated remains in addition to the traditional grave.

There are public toilets within the cemetery and visitors also have access to a water tap at the top of the main drive.

Family Research

Bereavement services receive many requests from people researching their family history.

The cemetery office at Henrietta Street maintains all the statutory burial records for Bacup Rawtenstall, Haslingden and Whitworth Cemeteries.

- Bacup Cemetery opened in 1862
- Whitworth Cemetery opened in 1879
- Rawtenstall Cemetery opened in1877
- Haslingden Cemetery opened in 1902

Burials prior to this were often in local churchyards.

The Bereavement Service can conduct searches for you. In order that we can conduct an effective search, the following information should be provided:

- The full name of the deceased
- The approximate month and year that the individual died.

A charge may be made for grave searches and family history research.

For further information please contact the Bereavement Services Officer on 01706 238601, email: cemeteries@rossendalebc.gov.uk. Postal address Bereavement Services, Operations Team, Henrietta Street Depot, Bacup, OL13 0AR

اگرآپ کوان معلومات کا خلاصہ بڑے حروف میں،آڈیو کیسٹ پر، یا آگریز ی کےعلاوہ کسی اورزبان میں درکار ہےتو برائے مہر بانی ہمیں بتا کمیں، ہم بخوشی آپ کے لیئے اس کا انتظام کریں گے۔ برائے مہر بانی 01706217777 پر ٹیلیفون کریں یا کچر کمیو نی کیشن سیکشن سے اِس چہ پر الطہ قائم کریں:

Communications Section, PO Box 74, Bacup, OL13 0WU

আপনি যদি এসব তথ্যের সার সংক্ষেপ বড় হরফের ছাপায়, অডিও ক্যাসেটে অথবা ইংরেজী ছাড়া অন্য কোন ভাষায় পেতে চান তাহলে অনুগ্রহ করে আমাদেরকে জানালে আমরা অত্যন্ত খুশী মনে তার ব্যবস্হা করব।

অনুগ্রহ করে ০১৭০৬ ২১৭৭৭৭ এই নাম্বারে অথবা কমিউনিকেশন সেকশন, টাউন সেন্টার অফিস, রটেন্সটল বি.বি.৪ ৭এল.জেড. এই ঠিকানায় যোগাযোগ করুন।



Burial owners Rights and Responsibilities

Introduction

This leaflet provides some general information for burial owners about their rights and responsibilities.

Rossendale Council has 4 cemeteries located at Bacup, Whitworth, Rawtenstall and Haslingden.



All have plots available for Catholic, Church of England and non conformist (General) denominations. The cemeteries in Rawtenstall and Haslingden also have a Muslim section.

Grave purchase

When purchasing a grave it is important to remember that what you are actually purchasing is the Exclusive Right of Burial. This means that Rossendale Council is granting you the right to decide who will be buried in a particular grave, it does not transfer ownership of the land itself. This remains with the Council. A deed of grant will be issued to you and this should be kept safe as it is a legal document. It will form part of your estate when you die so it can be bequeathed like anything else. You must produce your deed each time the grave is opened.

General information on Graves

How many can a grave hold?

New graves are available for a maximum of 3 interments. In addition ashes may also be placed in the grave even where the grave is full for future coffin burials.

Can I purchase a grave in advance?

Yes. A grave space can be purchased and reserved by anyone. Once the grave is purchased the registered grave owner must give their permission to open the grave.

How long is the grave purchased for?

Many older graves were purchased in perpetuity. This means that the rights to the grave stay with the family from one generation to next. Under new regulations graves can now only be purchased for a maximum period of 100 years. At Rossendale all new graves are sold on a lease basis for a period of 100 years.

Do I have to purchase a grave in order to be buried?

No. As a resident of the borough you may choose to be buried in an unmarked, unpurchased grave. This will mean however, that the grave cannot be marked with a headstone or other type of memorial stating who is buried in the grave. This type of grave will also be used for further unrelated burials.

After the Burial

Around 2 to 3 weeks after the funeral all flowers, wreaths and other items will be removed from the grave this may be sooner if the flowers have perished.

The grave may be topped up with soil and once the ground has settled it is then covered with turf. This process can take many months and is greatly influenced by weather and ground conditions. Newly laid turf may need re-lifting in order to level a grave. Please do not think your grave has been forgotten about, the work can take some time to complete.

Planting of graves

Illustration of grave

Graves can be planted with any type of natural plant within an area measuring 45cm from the base of the memorial stone. Plants should be kept tidy and they should not be allowed to grow over or cover other graves and paths. They must not exceed 60 cm in height.

Separate flower holders can be placed on the grave within the area mentioned above They must be made of metal or glazed earthenware but not glass. These are placed at the owners own risk.

Occasionally the surface of your grave may be used to site a soil box when digging an adjoining grave. This means any plants may have to be lifted as a temporary measure. Every effort will be made to restore the grave to its original condition.

Memorials

Illustration of a memorial

You may place any type of stone memorial on a grave to which you own the Right of Burial providing it meets with our current regulations and the mason employed is a member of BRAMM (British Register of Accredited Memorial Masons). This is a national scheme aimed at raising standards in the fixing of memorials which in turn should lead to safer cemeteries. You can obtain details on their website <u>www.bramm-uk.org</u>

Installing a memorial

After the burial, it will take some time for the soil to settle. We will check the site and add topsoil where necessary, once the ground has settled it is then covered with turf. In Rawtenstall, Bacup, Whitworth and Haslingden it is necessary to allow the soil to settle for usually at least 6 months prior to the erection of a lasting memorial.

Wording on a headstone

We will allow any words providing they do not cause offence to other visitors. We **welcome nicknames as well as 'Mum' and 'Dad'.** You may also have ceramic plaques and artwork on memorials in our cemeteries.

Responsibility for the memorial

The grave owner or the person who purchased the memorial is responsible for its is safety and good repair. We insist on the National Association of Memorial Masons fixing method for all new memorials.

Where an existing memorial is replaced e.g. after removal for burial or an additional inscription, it must be replaced in accordance National Association of Memorial Masons guidance. This should ensure the memorial is safe for a considerable period.

If a headstone becomes loose or dangerous we will try to contact the owner but occasionally we have to make safe any memorial that becomes dangerous and this may include laying it flat.

You should consult your mason with regard to any guarantee and also about insuring your memorial.

What can I place on the grave?

Illustrations of the different examples of what can be placed on the grave

We do allow a headstone to be placed by a BRAMM registered mason. We also allow an area of 45cm (18'') maximum from the base of the memorial stone where the turf can be removed and suitable plants planted.

Under Health and Safety legislation we must ensure that the Cemetery is a safe place for both our employees and for visitors.

Unfortunately we cannot allow fencing, railings, kerbs chippings and other such items around a grave.

The reasons for this are that they seriously hamper our grounds maintenance programme and affect our ability to access graves which require opening. It also presents a trip hazard to our workers and other people visiting graves in the same area.

To some, these regulations will sound unreasonable but we want to make sure all visitors can get to the grave they wish to visit. Also with a large cemetery and only a limited number of staff our aim during the summer is to keep the grass cut to an acceptable standard, having to work round many obstacles can seriously delay our objectives.

It is against cemetery regulations to mark the grave unless permission has been granted. Unauthorised items may be removed without notice.



Rossendale BOROUGH COUNCIL

Cemetery Fees and Charges

Purchase of right of burial in numbered grave space Grave Space (including numberstone) Transfer of Grant	£477 £25
Right to fix a headstone or monument Headstone (including foundation) Inscriptions Vase and plinth	£147 £19 £21
IntermentsEarth GraveBricked to Coffin HeightVault - ConstructionVault - IntermentsStillborn and up to 1 yearFoetus less than 24 weeks term1 year to 13 years inc.Interment of AshesScattering of Ashes	£390 £534 £794 £371 £57 £24 £207 £71 £30
Public Graves Stillborn Child up to 1 year	£22 £22
Miscellaneous Charges Grave Dressing Copy of Regulations and Charges	£16 £6
Grave Planting (per season) Lawn Type 750 sq m Double Grave Space Search Fee Duplicate Grave Deed	£47 £90 £27 £20

Additional Whitworth/Haslingden Charges

Use of Chapel

£27

Garden of Remembrance (Whitworth)

Reserving Space	£23
Interment of Ashes	£35
Headstone in above	£42
Supply of Engraved Plaque	£107

Please note that these charges are excluding VAT. Residents living outside the borough will be subject to an additional charge, please contact the Bereavement Services Officer on 01706 238601 for further information.

Charges correct as at September 2010

Rossendale

Ashes Gardens.

Ashes gardens are currently located within Whitworth, Bacup and Haslingden cemeteries. These areas are separate to grave plots; although ashes can still be interred within a grave should you prefer this.

If you choose to inter ashes in one of our chambers or plots the cost (which can be found on our list of fees and charges) includes the following

- the charge for the right of interment;
- the granite memorial with flower vase;
- the interment fee; and
- the plaque with first inscription.

Subsequent inscriptions and interment fees apply.

On death of the purchaser all rights and responsibilities pass to the next of kin.

Whitworth Cemetery

The ashes garden is located up the driveway on the northern edge of the site. Up to two caskets can be interred in to the ground below a paving stone. A plaque and flower vase may be placed on the paving stone.

Bacup Cemetery

The ashes garden is located adjacent the main driveway near to the war memorial. Up to four caskets can be interred in a specially constructed chamber with granite tablet for inscriptions and flower vase.

Haslingden Cemetery

The ashes garden is located in the south east corner of the cemetery. Up to four caskets can be interred in a specially constructed chamber with granite tablet for inscriptions and flower vase.

What's happening in 2011?

We will be constructing an ashes garden in Rawtenstall Cemetery so that we can offer this service in all of our cemeteries.

We will be carrying out landscaping around the ashes chambers at Haslingden Cemetery to create a quiet seating area surrounded by attractive planting.

For further information please contact the Bereavement Services Officer on 01706 238601.

Rossendale

Information on pre-purchasing a Grave

Lawn-type Graves

We receive many enquiries from families about whether it is possible to buy graves long before they might be used. In recent years, it has become more acceptable to talk about death and funerals, and as most funeral directors now provide a pre-paid funeral plan, it seems sensible to purchase the grave at the same time.

This can be done by contacting the Cemetery Office at Henrietta Street in Bacup, where the staff will be pleased to assist you with any queries which you may wish to discuss. Payment for the grave should be made at this time and grave deeds will then be issued as proof of ownership.

The council operates a lawn-type grave system within the four cemeteries. The height, width and depth of each memorial are restricted and kerbstones and other forms of edging are no longer allowed to be erected on the grave. We do however allow a small square, up to 45cm (18") deep within which to plant small plants. Please ask for a copy of the full regulations.

The grave spaces are leased over a 100 year period, and during that time, the grassed areas will be maintained by the council's grounds maintenance team.

After the initial 100 year lease period has expired, the grave owner may be offered a further lease period for an appropriate fee.

Each grave can accommodate up to three coffins plus caskets of cremated remains, depending upon the area and denomination of land that is required for the grave.

The cemeteries can provide graves in Roman Catholic plots, Church of England ground, Non Conformist, (i.e. Baptist, Methodist), Muslim graves and cremated remains graves.

When purchasing a grave it is important to remember that what you are actually purchasing is the Exclusive Right of Burial. This means that Rossendale Council is granting you the right to decide who will be buried in a particular grave, it does not transfer ownership of the land itself. This remains with the Council.

A grave deed will be issued to you and this should be kept safe as it is a legal document. It will form part of your estate when you die so it can be bequeathed like anything else. You must produce your deed each time the grave is opened.

The exclusive rights of burial may be transferred to someone else providing the grave owner completes the appropriate paperwork, which may be obtained from the cemetery office.

For further information contact please contact the Bereavement Services Officer on 01706 238601.

Rossendale BOROUGH COUNCIL

Genealogical / Family Research

Bereavement services receive many requests from people researching their family history.

The cemetery office at Henrietta Street maintains all the statutory burial records for Bacup Rawtenstall, Haslingden and Whitworth Cemeteries.

- Bacup Cemetery opened in 1862
- Whitworth Cemetery opened in 1879
- Rawtenstall Cemetery opened in1877
- Haslingden Cemetery opened in 1902

Burials prior to this were often in local churchyards.

The Bereavement Service can conduct searches for you. In order that we can conduct an effective search, the following information should be provided:

- The full name of the deceased
- The approximate month and year that the individual died.

A charge may be made for grave searches and family history research.

For further information please contact the Bereavement Services Officer on 01706 238601, email: cemeteries@rossendalebc.gov.uk. Postal address Bereavement Services, Operations Team, Henrietta Street Depot, Bacup, OL13 0AR

Rossendale

Information on Safety Testing Memorials.

Why do we need to test?

Health and Safety Legislation means that Rossendale Borough Council must ensure the safety of visitors and staff in our cemeteries. Our responsibilities include checking that memorials are safe.

When will we test?

Memorial testing is a continuous process starting in 2011. We will let people know when and where in the cemetery we expect to be carrying out testing by using notices. Unfortunately we can not contact people individually at this stage.

Who does the testing?

Testing of memorials will be carried out by trained Rossendale Borough Council Staff.

What will I see happening?

You may see a member of staff checking the memorial by inspecting it visually and manually. The testing process will not disrupt anything including visiting graves.

What happens if a memorial is found to be unsafe?

If the memorial is found to be in danger of toppling over imminently then we will take measures to make it safe without prior notice. How we do this depends on the size and type of memorial but may include laying the memorial flat or cordoning off the grave space. You may see us using equipment to do this and we will make every effort to protect the memorial from damage.

We will try to contact the person who holds the grave deeds or owns the memorial to discuss how the memorial can be permanently repaired.

If the memorial is found to have a less urgent safety requirement then we will not disturb the memorial and we will try to contact the relevant person as above.

For further information please contact the Bereavement Services Officer on 01706 238601.





Grave Memorial Application to Cemetery Registrar

Cemetery	Grave no	o: Secti	ion
I			_ (your full name)
of			
hereby apply for the right	to:		
	in a memorial in a vase and plinth in an additional inscription	(<i>tick as app</i> n on a memorial	olicable)
I enclose the Exclusive F	Right of Burial (Grave Dee	d) as evidence of ow	nership.
risk. I agree that, at the C	norial to which this applica council's request, the Mase with the Council's fixing s	on may dismantle an	s in the cemetery entirely at my d re-fix the memorial to
We advise that you take	out insurance for the mem	orial.	
Signature			Date
	ered owner is deceased th		been granted, i.e. the registered that of the Executor or
In this case please state	your relationship to the re-	gistered owner	
Mason's Name			
Telephone No:			
BRAMM registration No_			

No work shall be commenced before written approval has been granted and all fees paid to the Cemetery Office. Details of fees and regulations for Masons are available on request. The work must be carried out to the satisfaction of the Registrar.

Details of work

Applications for approval must be forwarded to the Cemetery Registrar at the Rossendale Council on the Council's official form, and must accompany a drawing of the proposed memorial showing the design and dimension in figures and all clamps, dowels, tongue pins and other fastenings, together with a specification of the material of which the memorial is to be constructed. A copy of all inscriptions to be cut on the memorial shall be sent with the drawing.

Inscription :

For Official use:

Received:	Receipt No	Amount Paid		
Signature:		Date:		



NOTICE OF INTERMENT

This form is to be delivered to Rossendale Borough Council along with the Registrar's Disposal / Coroners Order for burial and grave papers 48/72 hours (96 hours for a bricked grave) prior to the interment taking place (exclusive of Saturday, Sunday & Bank Holidays). Please ensure that the information is set out accurately and the form is signed.

Cemetery
Consecrated/Catholic/Unconsecrated/MuslimNumber
Day & date of Interment
Timeam / p.m. Direct to Graveside / Service in Chapel
Full Name of Deceased Male/Female
Marital Status Age Minister
Date of Death Occupation
Home Address
Place of Death
External Coffin Measurements Length Width Ashes
Funeral Director
Address
New Grave (72 hrs notice)
Full Name of Purchaser
Full Address
Grave to hold persons
Re-opening graves (48 hrs notice) have Grave Deeds been produced / Indemnity signed (delete)
Applicant (this must be the grave owner unless deceased)
Address
Relationship of Applicant to Owner (where deceased)

Rules for cemetery grave plots

To maintain an attractive, dignified and safe environment for everyone the council has determined that the rules governing the control of informal memorials should be strictly enforced.

Flowers and vases etc

The following items **are allowed** but placed at the owners risk:

- plants (not exceeding 2' in height), flowers, small vases and miscellaneous items such as cards, wreaths and small ornaments.
- all items placed on the grave must be contained within an area extending upto 45cm (18") from the base of the memorial.

Unauthorised items

The following items are **not allowed** and will be removed or repositioned by cemetery staff:

- fencing, kerb and edgings of any type
- chippings
- any items placed on a grave which exceed the measurements above
- any item considered being a health and safety hazard to cemetery users. this includes glass vases, sharp objects and tripping hazards
- any item which may disturb the peace and quiet of the cemetery for other users such as windmills and chimes.

Erection of memorials

- The erection of a memorial is subject to formal application and approval and normally involves a fee. Your mason will deal with this for you. Any memorial erected without permission / fee will be removed.
- memorial application forms and cemetery rules and regulations are available from bereavement services

A copy of Rossendale Borough Council Cemetery rules and regulations are available from the Council Bereavement Services Office.

To be signed by grave purchaser / applicant

I have read the above regulation and agree to abide by Rossendale Borough Council Cemetery rules and regulations as states above.

Signed_____ Date___

Please print your name _____

Please return the competed form to: Bereavement Services Department, Henrietta Street, Bacup, OL13 0AR. Tel: 01706 238601. Fax 01706 873556

OFFICE USE	Complete:				
Burial Reg []	Grave Reg []	Index []	Plan []	Grave Deed []	
Receipt Number					

Appendix D Table of Options for Consideration.

Option no.	Option method.	Accessibility	Ability to	Safety	Ability to	Equitable	Comments
ΠΟ.			carry out burial process		carry out grounds maintenance	approach	Positive
1	Enforce the existing cemetery rules and regulations (which allow additional memorials to be placed on a small area in front of memorial stone) for <u>all</u> existing and new graves.	\checkmark	V		\checkmark	V	This is the current status. It is the most equitable option.
2	Enforce the existing cemetery rules and regulations for new graves only	Ρ	P	P	P	X	
3	Enforce the existing cemetery rules and regulations for new graves and also for those graves which are re-opened for further interments. Additional memorials would be removed at the time of re- opening and grave owners would not be able to replace them.	P	P	P	P	X	Higher percentage of graves where impact is positive and increases over time,
4	Enforce the existing cemetery rules and regulations for all graves as per option 1but provide areas not on graves specifically for these kinds of memorials. These could take a similar form to ashes gardens where plots are purchased specifically for additional memorials.	V	\checkmark	V	1	N	An equitable option which also allow grave owners a special place for personal tributes.
5	Enforce the existing cemetery rules and regulations for new graves only and provide areas not on graves specifically for these kinds of memorials. These could take a similar form to ashes gardens where plots are purchased specifically for additional memorials.	Ρ	P	P	P	X	Incidences of conflict may be reduce due to the provision of a special plac for personal tributes.
6	Do not intervene and thus allow any form of kerb, railings, ornaments or planting to be installed despite the rules and regulations, and do not maintain those sites. Continue to issue the latest conditions to new grave owners and hope the majority will comply.	Х	X	X	X	N	Equitable in so much as the custome makes the choice regarding memorials. This is probably the method least likely to cause conflict - the customer is in control.
7	Allow kerbs, railings and memorials to remain on all graves and new to be placed on graves as long as they allow access as per nationally recognised accessibility standards for this landscape type (see Appendix G), specifically relating to path widths (other factors such as surface type ca not be changed).	V	X	P	X	N	A half way approach allowing a greater space for additional memorials and allowing accessibility for visitors,
8	Allow existing kerbs, railings and memorials to remain on existing graves as long as they allow access as per nationally recognised accessibility standards for this landscape type (see Appendix G), specifically relating to path widths (other factors such as surface type ca not be changed). Enforce the existing cemetery rules and regulations for new graves and also for those graves which are re-opened for further interments. Additional memorials would be removed at the time of re- opening and grave owners would not be able to replace them.	V	P	Ρ	Ρ	X	Accessibility for all visitors is catered for and other issues are improved.

	Negative
	Likely to result in incidences of conflict. There is evidence of this from previous attempts.
	Has limited positive impact and likely to cause conflict due to inequality Owners of new graves will feel aggrieved that additional memorials not allowed for them but can remain for others
er	Inequality still exists and so conflict may still arise (likely to be fewer incidences).
ws	Maintaining this area may cause some minor issues. May still result in incidences of conflict from exiting grave owners who still do not see the reason for removing additional memorials.
ed ace	Has limited positive impact and may still cause conflict due to inequality.
ner t —	However it renders our rules and regulations void or at best useless if we are not to enforce them.
y	Impact on service provision is not improved. May still have incidences of conflict as enforcement will still be seen as interference- however this may be mitigated when the reason is explained.
ed	However there is still likely to be incidences of conflict due to inequality of enforcement method between existing and new customers. Consider the use of designated memorial space as in options 4 and 5 to mitigate this.