

## **INITIAL COMMUNITY IMPACT ASSESSMENT FORM**

Name of Policy, Decision,	Tell Us Once Service			
Strategy, Service or Function,	Tell O3 Office Service			
Other: (please indicate)				
Lead Officer Name(s):	Joanne Hargreaves			
Job Title & Location:	Information Manager			
Department/Service Area:	Customer Services			
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Date Assessment:	Commenced:	Completed:		
20/10/2011	20/10/2011	20/10/2011		
We carry out Community Imp	act Assessments to an	alyse the effects of our		
decisions, policies or practice	s. The CIA should be u	ndertaken/started at the		
beginning of the policy develor	oment process – before a	any decisions are made.		
The main aims/objectives of the	is policy <sup>1</sup> are:			
		or not the Council should		
This impact assessment considers the decision whether or not the Council should deliver the Tell Us Once (TUO) service with the DWP. This will enable citizens to				
notify central and local governme	ent of a change of circums	stance (a birth or a death)		
just once, and trusting them to sh				
and local authority services. In				
stakeholders are HM Revenue 8				
Driver and Vehicle Licensing Ag				
Identity and Passport Service (				
Improvement and Development		Government Association		
(LGA) and Information Commissi	oner's Office (ICO).			
The introduction of the TUO servi	ce has a general wider co	mmunity and service user		
benefit, and is not aimed at any s				
	promo protocou o quamity s	g. • • p • ·		
Is the policy or decision under rev	view (please tick)			
New/proposed⊠ Mod	dified/adapted	Existing		
INTERNAL ONLY				
INTERNAL ONLT				
MANAGEMENT ACTION REQU	IRED (to be completed by	y the Head of P&P		
following review by Manageme	nt Team)			
Outcome of CIA agreed/appro	oved by Management Tea	m: Yes⊠ No □		
<ul> <li>Is a full CIA required Yes</li> </ul>	s □ No ⊠			
<ul> <li>Referred back to Assessor for</li> </ul>				
	r amendment :24.10.11	(date)		
Published/made publicly avail		(date) (date)		
<ul> <li>Published/made publicly avail</li> <li>Signed:</li></ul>	lable on:	(date)		

Responsible Section/Team	Customer Services	Version	1.0
Responsible Author	Joanne Hargreaves	Due for review	Oct 2012
Date last amended	25/10/2011	Page 1 of 2	

<sup>&</sup>lt;sup>1</sup> Policy refers to any policy, strategy, project, procedure, function, decision or delivery of service.

<sup>2</sup> This date will be set on an annual basis as default for review unless otherwise specified by you.

## 1. Equality Impact

Using the table below please tick whether the policy/strategy/decision has a positive, negative or no impact from an Equalities perspective on any of the protected equality groups listed below. Please also give consideration to wider equality of opportunity and community cohesion impacts within and between the groups identified.

Equality		Positive Impact (It could benefit)	Negative Impact (It could disadvantage)	<b>Reason</b> and any mitigating actions already in place (to reduce any adverse /negative impacts or reasons why it will be of positive benefit or contribution)	No Impact
Age	Older people (60+)				
Disability	Younger people (17-25), and children Physical/learning/mental health				
Gender Reassignment	Transsexual people				
Pregnancy and Maternity					
Race (Ethnicity or	Asian or Asian British people				
Nationality)	Black or black British people				
	Chinese or other ethnic people				
	Irish people				
	White people				
	Chinese people				
	Gypsies & Travellers				
	Other minority communities not listed above (please state)				
Belief or Religion					
Gender	Women				
	Men				
Sexual Orientation	Lesbian women, gay men and bisexual people				
Marriage and Civil Pa	rtnership (employment only)				
Contribution to equality of opportunity					
Contribution to fostering good relations between different					
	g on well together - valuing one another,		_		_
Human Rights <a href="http://intranet/site/scredcocumentID=251">http://intranet/site/scredcocumentID=251</a>	ipts/documents_info.php?categoryID=86&				

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