

**Comparisons – Highest % increase
STAN Advice/Referrals April and May 2012 and 2013**

	April 2012	April 2013	May 2012	May 2013	% increase for 2013 against 2012
Housing Benefit	3	20	7	26	360% increase
Council Tax Benefit	4	28	1	28	1020% increase
JSA/ESA	10	24	3	28	300% increase
Attendance Allowance/DLA/Carers Allowance	9	20	10	21	116% increase
Pension Credits	1	2	1	7	350% increase
Help completing forms	13	64	4	14	359% increase
Help with Housing/Re-housing	4	14	5	11	178% increase
Employment support/training	2	14	1	13	800% increase
Tax Credits	2	3	2	9	175% increase
General info on the STAN service	4	26	7	21	327% increase%
Other query	19	40	4	42	257% increase
Energy Saving	0	13	0	1	100% increase