

# Household Refuse and Recycling Guide

Includes information on  
Food waste collection

**LOOK INSIDE  
FOR MORE  
INFORMATION**



**GOT POLLUTION? BE THE SOLUTION!**  
**RECYCLE!**



**YOUR INFORMATION INCLUDING  
WASTE COLLECTION DATES**



RosendaleBoroughCouncil  
EnvironmentalServices



@RosendaleBC

[www.rossendale.gov.uk/bincollectionday](http://www.rossendale.gov.uk/bincollectionday)

[refuse@rossendalebc.gov.uk](mailto:refuse@rossendalebc.gov.uk)

[www.rossendale.gov.uk/waste](http://www.rossendale.gov.uk/waste)

# WELCOME

THIS GUIDE HAS BEEN DESIGNED SPECIFICALLY TO HELP YOU RECYCLE AS MUCH OF YOUR HOUSEHOLD WASTE AS POSSIBLE.

# HELLO

'I MADE A BRIEF APPEARANCE IN THE LAST GUIDE, AND NOW IT'S TIME FOR ME TO SPRING IN TO ACTION!'

That little grey kitchen caddy can help work wonders with the scraps of food you cannot eat, but the best place for the ingredients you buy is on your plate!

**WE WILL BEGIN TO COLLECT FOOD WASTE EVERY WEEK ON YOUR SCHEDULED COLLECTION DAY FROM WEEK COMMENCING 6<sup>TH</sup> APRIL 2026.**

Please do not put any food waste into your new recycling caddy until a week before collections start in April.



Please put your food waste caddy out, alongside your other bins, by 6.45am on your normal collection day at the location that you present your paper/cardboard sack/bin (this is normally on the pavement at the front of your property).

Make sure the lid is locked to keep it secure. Your food recycling caddy will be emptied every week.

**THE UK PRODUCES THE HIGHEST AMOUNT OF FOOD WASTE IN EUROPE.....BIG WINS FROM LITTLE CADDIES**



# 6:45AM

**YOUR FOOD WASTE CADDY NEEDS PRESENTING BY 6.45AM ON YOUR NORMAL COLLECTION DAY, EVERY WEEK AT THE LOCATION WHERE YOU PUT OUT YOUR PAPER & CARDBOARD CONTAINER.**

# WHAT CAN I PUT IN MY CADDY?

## YOU WILL BE ABLE TO RECYCLE ALL YOUR FOOD WASTE

Don't forget to remove all packaging.



### FOOD WASTE

- ALL UNEATEN FOOD & PLATE SCRAPPINGS



### DAIRY

- DAIRY PRODUCTS
- CHEESE
- EGGS



### FISH

- RAW OR COOKED FISH
- BONES



### MEAT & BONES

- RAW OR COOKED MEAT
- BONES



### TEA & COFFEE

- TEA BAGS
- COFFEE GROUNDS



### FRUIT & VEG

- RAW VEGETABLES
- COOKED VEGETABLES
- WHOLE FRUIT
- PEELINGS



### BREAD & PASTRIES

- BREAD
- CAKES
- PASTRIES



### PASTA, RICE & BEANS

- RICE
- PASTA
- BEANS

**Remember to recycle mouldy and out of date food**



## NO THANKS

- PACKAGING OF ANY KIND
- LIQUIDS SUCH AS MILK
- OIL OR LIQUID FAT
- FLOWERS
- ANYTHING THAT'S NOT FOOD WASTE



# RECYCLING YOUR FOOD WASTE HAS NEVER BEEN EASIER!

We will provide a convenient weekly food waste recycling service.



**1** LINE YOUR KITCHEN CADDY WITH A PLASTIC BAG OR THE LINERS PROVIDED THEN PUT YOUR FOOD WASTE IN IT.



**2** WHENEVER YOU NEED TO EMPTY YOUR KITCHEN CADDY, REMOVE THE LINER, TIE THE TOP AND PUT IT IN YOUR OUTDOOR FOOD WASTE RECYCLING BIN.

**3** REMEMBER: FOOD RECYCLING BIN COMES WITH A LOCKABLE HANDLE.

**4** PUT YOUR FOOD WASTE BIN OUT FOR COLLECTION BY 6:45AM EVERY WEEK ON YOUR NORMAL COLLECTION DAY - WHERE YOU PRESENT YOUR PAPER AND CARDBOARD BINS.



**REMEMBER**

PUT YOUR BIN HANDLE IN THE VERTICAL POSITION FOR COLLECTION.



**!** IF YOU RUN OUT OF CADDY LINERS, TIE A LINER TO YOUR OUTDOOR CADDY HANDLE AND WE'LL LEAVE A NEW ROLL WHEN WE COLLECT YOUR WASTE.

# BLUE BIN

## RECYCLING INFORMATION GLASS, CANS AND PLASTIC

Please don't bag items, give them a quick clean and squash them if you can.



**GLASS BOTTLES  
& JARS**



**CLEANING  
PRODUCT BOTTLES**



**AEROSOLS**



**PLASTIC BOTTLES**



**METAL CANS & TINS**



**TOILETRY  
BOTTLES**



**PLASTIC POTS,  
TUBES & TRAYS**



**TETRA PAKS  
& CARTONS**



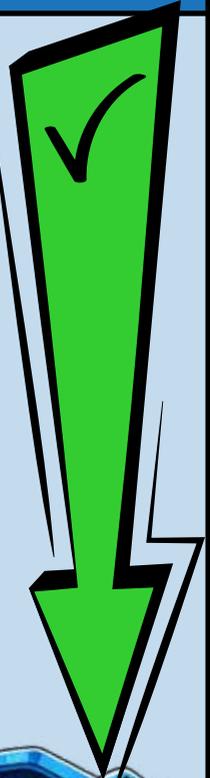
**FRUIT JUICE  
CARTONS**



**FOIL & FOIL  
TAKEAWAY TRAYS**



**BOTTLE LIDS  
& PLASTIC TOPS**



## NO THANKS

- WINDOW GLASS
- HOSEPIPES
- PLASTIC BAGS
- GARDEN FURNITURE
- CLING FILM
- CLOTHING / BEDDING
- ENGINE OIL BOTTLES
- SHOES / CURTAINS
- POLYSTYRENE
- ANY HOUSEHOLD WASTE
- PYREX



# GREY BIN

## RECYCLING INFORMATION PAPER & CARDBOARD

CLEAN, DRY AND LOOSE: Anything wet or damp please place in your GREY BIN.



**PAPER**



**CARDBOARD  
TUBES & BOXES**



**NEWSPAPERS  
& MAGAZINES**



**FOOD  
PACKAGING**



**CARDBOARD  
EGG BOXES**



**FRUIT JUICE  
CARTONS**



**HOUSEHOLD  
PACKAGING**



**ENVELOPES**



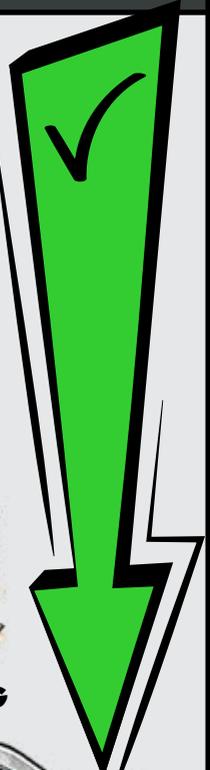
**BOXES OR ANYTHING  
CARDBOARD**



**GREETINGS  
CARDS**



**JUNK MAIL**



## NO THANKS

- PIZZA BOXES
- TAKE AWAY BOXES
- SHREDDED PAPER
- TISSUES
- BOOKS
- CIGARETTE PACKS
- WRAPPING PAPER
- JIFFY BAGS
- BUBBLE WRAP
- PLASTIC WRAPPING
- PLASTICS BAGS
- ANY HOUSEHOLD WASTE



# BROWN BIN GARDEN WASTE

NO BAGS: Take additional waste to your Household Waste Recycling Centre.



**HEDGE TRIMMINGS**



**HEDGE CUTTINGS**



**GRASS CUTTINGS**



**FLOWERS & PLANTS**



**TWIGS & BRANCHES**



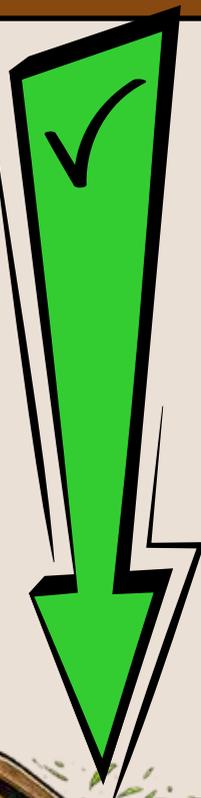
**LEAVES & BARK**

## PLEASE NOTE:

No fortnightly garden waste collections take place in December, January or February. Collections resume in March, with dates provided on your subscription sticker. During winter, garden waste can be composted at home or taken to a Household Waste Recycling Centre.

For more information, visit: [www.rossendale.gov.uk/gardenwaste](http://www.rossendale.gov.uk/gardenwaste)

- Annually, there will be a one-off collection in late winter for the previous years' subscribers, collection dates are shown on your permit/sticker.
- This service can only be offered to properties accessible to our 26-tonne garden waste vehicle.



## NO THANKS

- GRASS SODS
- TURF
- SOIL
- FOOD WASTE
- PLASTIC BAGS
- ANIMAL WASTE
- LARGE PLANKS
- PIECES OF WOOD
- RUBBLE
- STONES
- CARDBOARD & PAPER
- PLASTIC
- ANY HOUSEHOLD WASTE



# GREEN BIN

## RECYCLING INFORMATION NON-RECYCLABLE GENERAL WASTE

NON-RECYCLABLE ITEMS: No electricals.



**CRISP PACKETS**



**FOOD POUCHES**



**NAPPIES**



**CIGARETTE  
PACKETS**



**POTS & PANS**



**PLASTIC BAGS**



**HARD PLASTIC**



**TAKEAWAY  
CONTAINERS**



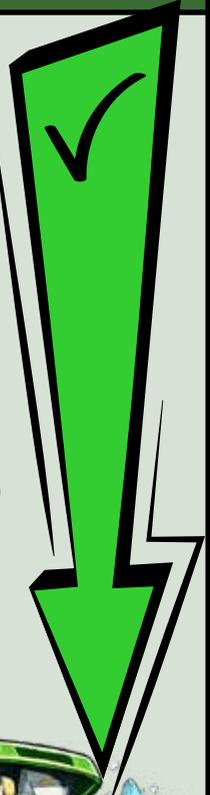
**SHREDDED  
PAPER**



**POLYSTYRENE**



**BUBBLE WRAP**



## NO THANKS

- BATTERIES
- ELECTRICAL ITEMS
- HOT ASHES
- HAZARDOUS WASTE
- GAS CYLINDERS
- GLASS BOTTLES
- CANS
- GARDEN WASTE
- PAPER
- PAINT/OIL
- DIY ITEMS
- BUILDING WASTE
- SOIL & RUBBLE
- FOOD WASTE



# BULKY WASTE COLLECTION

We can collect large furniture or electrical items that you no longer need from your home. Where possible all items are re-used or recycled. Charges for the service can be found at this location:

[www.rossendale.gov.uk/bulkywaste](http://www.rossendale.gov.uk/bulkywaste)

## When to put your items out for collection.

Put your bulky items in your front garden as soon as you've booked your collection. We may collect them straight away. Please read the terms and conditions before you make your booking. You are liable to lose your payment if your bulky waste is not out in time, or removed by a third party.

## Persistent organic pollutants (POPs) guidance:

The Environment Agency (EA) has issued guidance regarding the disposal of upholstered domestic seating (WUDS) which often contains Persistent Organic Pollutants (POPs) and other hazardous chemicals. Local authorities now have to manage the disposal of items containing POPs and from 1st of January 2023, this waste cannot be disposed of in landfill, and it has to be incinerated. POPs remain intact in the environment for long periods and if not disposed of properly they become widely distributed geographically. They accumulate in the fatty tissue of humans and wildlife and have harmful impacts on human health and on the environment. The law requires that POPs are destroyed. This means waste containing POPs must be incinerated and must not be re-used, recycled or sent to landfill.

## What items may contain POPs?

Upholstered domestic seating with any part made of, or containing leather, synthetic leather, foam or other fabric may contain POPs. Items include sofas, sofa beds, armchairs, kitchen and dining room chairs, stools and foot stools, home office chairs, futons, bean bags, floor and sofa cushions.



## PEST CONTROL

The Council **DOES NOT OFFER** a service, for further information please see the Council's website: [www.rossendale.gov.uk/pestcontrol](http://www.rossendale.gov.uk/pestcontrol)

We may collect your items at different times using different vehicles, for example fridges and upholstered furniture are collected separately to enable us to dispose of them correctly. Please contact the Council at:

[www.rossendale.gov.uk/waste](http://www.rossendale.gov.uk/waste) for details and to book a collection.

## Please note following items are unlikely to contain POPs:

- Items that are not upholstered, for example, a wooden chair without a cushioned or textile back, seat, or arms
- Deckchairs
- Waste from manufacturing new domestic seating after 2011 that the manufacturer can demonstrate does not contain POPs

## What if my POPs items are damaged?

If items are damaged, ripped or torn, the damage **MUST** be repaired with no foam exposed. For example, taping it up, this enables safe collection and disposal. Any items that have not been sufficiently repaired will not be taken and we will not be able to return. This will need to be re-booked for another collection.

## Other bulky items

All other items including mattresses, curtains, blinds, beds and whitegoods are not currently covered by this guidance.

**WHY NOT  
DONATE YOUR  
UNWANTED ITEMS  
TO A LOCAL  
CHARITY SHOP?**

**FIND OUT HOW AT:**  
[www.charityshops.org.uk](http://www.charityshops.org.uk)



# WE LOVE AN EARLY START

**Bins to be put at the kerbside or collection point by 6.45am**

Refuse and recycling is collected fortnightly on alternate weeks. Please report any missed bins or bags within 48 hours of your scheduled collection otherwise we will be unable to return.



## CHRISTMAS TREES

Collection of Natural (not artificial) Christmas trees will take place every January. Please book your tree collection at: [www.rossendale.gov.uk/christmastree](http://www.rossendale.gov.uk/christmastree)

**A GREAT WAY  
TO REPORT    
ANY CONCERNS  
WITH BINS OR  
FLY TIPPING!**

## Rossendale Borough Council Environmental Services

Information about Rossendale Council's Environmental Services department who are responsible for bin collection, parks, grass cutting, street cleansing, fly tipping and other things.

We will keep you up to date with the latest news from the service.

You can also post queries about the above services which officers will respond to.



## 1 Myth: I don't produce enough waste.

Lots of people are surprised by how much food waste they produce. 'Using a food waste caddy often highlights how much you throw into your green bin.'

You can benefit from a food caddy even if you compost at home. 'Lots of things go in your food waste that can't be composted, such as meat, bones and dairy. It's much more than just tea bags and coffee grounds!'

## 2 Myth: It's smelly.

Food waste can smell as it rots, but if you empty your indoor food caddy regularly it shouldn't smell any worse than your normal bin.

In fact, using a food caddy can reduce smells in your home, as general waste bins are emptied less often and can become smellier when food waste is added.

## 3 Myth: It attracts wild animals.

There's no need to be concerned about wild animals being attracted to your food waste bin.

'They have lockable handles to prevent vermin from being attracted and getting in.'

## 4 Myth: All rubbish ends up in the same place.

Food waste is processed separately from general waste. When disposed of correctly, it goes to an anaerobic digestion plant where it is broken down to produce biomethane (a renewable gas used to generate electricity) and fertiliser for local fields. If food waste is put in your general rubbish bin, it cannot be processed this way and these valuable resources are lost.

# FOOD WASTE MYTH BUSTER

## 5 Myth: It won't make a difference.

Because food waste goes to this special anaerobic digestion plant, the waste is turned into something useful. In this way, the food waste recycling service can generate rich organic fertiliser for agriculture and renewable electricity for houses. If everyone in Rossendale recycled their food waste, it would generate enough electricity to power over thousands of homes a year!



## 6 Myth: I can't afford it.

Food waste disposal won't cost you extra! We provide a small indoor caddy, bigger outdoor food waste bin and caddy liners.

Minimising your food waste in the first place (what you buy and waste) also helps you save money – on average, households in the UK throw away £700 of edible food each year!

## 7 Myth: I have to use plastic liners.

Caddy liners are made from recycled plastic and are removed before food waste is processed through anaerobic digestion in Lancashire. Using liners is optional - they simply help keep the caddy clean and make it easier to transfer waste. You can also place food waste loose in the caddy if you prefer.

## 8 Myth: I don't have time.

Like any other habit, it just takes time for your new food waste routine to become second nature. Keeping your food waste caddy under the sink or together with your general waste bin will help you remember to separate your food waste when you're putting things into the containers.

For further information: [www.rossendale.gov.uk/foodwaste](http://www.rossendale.gov.uk/foodwaste)

# Frequently Asked Questions

## WHAT HAPPENS IF MY BINS ARE MISSED?

Report within 24 hours on our website [www.rossendale.gov.uk](http://www.rossendale.gov.uk) to report any missed bins and we will return to empty them. However we cannot do so if they were not out by **6.45am** on the correct day or if your recycling/brown bin contains the wrong items. The vehicle may have gone to unload or may have changed its route so please wait until after **4.30pm** on the day of collection before calling.

## WHAT IF MY PROPERTY IS NOT SUITABLE FOR WHEELED BINS?

The majority of households in Rossendale can accommodate bins. If we have agreed that your property is not suitable for wheeled bins, e.g. due to access or location problems, then we provide blue bags for glass, cans and plastics, an aqua sack for paper/cardboard and purple bags for refuse.

## MY BIN HAS NOT BEEN FULLY EMPTIED?

Any rubbish stuck at the bottom of the bin will not be manually removed by the refuse collectors. You can loosen the waste with a broom handle for your next collection or alternatively, dispose of this yourself at your local Household Waste Recycling Centre. To avoid this scenario please do not excessively compact the contents of your bin and avoid putting lightweight items (i.e. polystyrene) at the bottom.

## WILL BAD WEATHER AFFECT MY REFUSE/RECYCLING COLLECTION?

There may be times during bad weather when there is a delay or we cannot guarantee collection on your usual day. We will keep you informed through press releases, the Council website, Facebook and X (aka. Twitter).

## CAN I RECYCLE TEXTILES?

For recycling your textiles; please refer to [www.rossendale.gov.uk/waste](http://www.rossendale.gov.uk/waste) for the current list of recycling bank locations provided by partner organisations in Rossendale.

## I NEED A NEW/REPLACEMENT BIN?

To request a replacement bin or to order a bin for a new property, please contact us by email or website. If you need a bin, whether your bin has been damaged, stolen or you do not have one there is an admin/delivery charge for the service (all bins remain the property of the Council). Each household is entitled to one of each type of bin unless additional capacity is authorised. In the case of new housing developments, the developer needs to contact the Council to arrange timely delivery of bins.

## I HAVEN'T GOT ENOUGH ROOM IN MY GREEN REFUSE BIN. WILL YOU TAKE EXTRA BAGS OF RUBBISH?

If you have a green bin and are recycling fully, then you should not need to put extra bags of rubbish out. If you do have extra, please contact us to discuss your needs further. Bins should always be presented with the lid closed. Rossendale Borough Council operates a closed lid and no side waste policy.

## WHERE CAN I TAKE OTHER ITEMS THAT YOU DON'T COLLECT/RECYCLE?

Lancashire County Council currently has a Household Waste Recycling Centre in Rossendale which accepts a wide range of materials for recycling/disposal including electrical items, hazardous waste, DIY waste/rubble, batteries and bulbs. This facility is situated at **Duckworth Clough, Clough End Road, Haslingden BB4 5AN.**

Contact them on **0300 123 6701** for more information on opening times and access policy.

## WHAT IF I AM UNABLE TO PRESENT MY BIN FOR COLLECTION?

We provide help emptying the bin(s) for people with confirmed mobility problems. Contact us and ask about our assisted bin collection service. All requests will be individually assessed to ensure that assistance is given to people who genuinely require it.





ROSSENDALE  
BOROUGH  
COUNCIL

WEEK  
COMMENCING

**6TH  
APRIL  
2026**



**We will begin to collect food waste every week on your scheduled collection day from W.C. 6th April 2026.**

**Please do not put any food waste into your new recycling caddy until a week before collections start in April.**



**FOR YOUR INDIVIDUAL  
COLLECTION DATES  
SCAN THE QR CODE**



[WWW.ROSSENDALE.GOV.UK/BINCOLLECTIONDAY](http://WWW.ROSSENDALE.GOV.UK/BINCOLLECTIONDAY)



**GARDEN WASTE**

PLEASE CONSULT YOUR SEPARATE GARDEN  
WASTE STICKER FOR COLLECTION INFORMATION

 **RosendaleBoroughCouncil  
EnvironmentalServices**

 **@RosendaleBC**

[refuse@rossendalebc.gov.uk](mailto:refuse@rossendalebc.gov.uk)

[www.rossendale.gov.uk/waste](http://www.rossendale.gov.uk/waste)

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SECTION 46 OF THE ENVIRONMENTAL PROTECTION ACT 1990.